

**ISSUED:** 

MARCH 15, 2010

**REVISED:** 

I. *Purpose*: To provide maintenance or service work that is less than \$15,000 in total expenditures to a single contractor for a specific minor maintenance repair or service project that can be completed within the current fiscal year.

### **II. General Requirements**

- A. A Facilities Order Agreement (FOA) is a legally binding contract developed between the District and a contractor for the completion of a specific project. As such, each FOA must be prepared in such a manner that it establishes clear terms and conditions of the work to be performed within parameters allowed by law and District policy.
  - 1. FOAs are ratified by the Board of Trustees after the Facilities Order Agreement is completed.
  - 2. The Manager, Facilities, Maintenance and Operations is responsible for verifying sufficient funds exist in the appropriate account to cover the cost of the work to be done. If necessary additional funding is needed, the Manager, Facilities, Maintenance, and Operations works with the Division Head and College Business Officer (CBO) in transferring the needed additional funds or reducing the size of the project to that which can be paid for. An FOA cannot be processed unless (or until) funds are available in the appropriate line-item.
  - 3. Facility Order Agreements cannot be:
    - a. Changed once issued. If a change should occur, the original order must be cancelled and a new document issued.
    - b. Issued to any company in which the employee has an interest.
    - c. Issued as a "confirming" agreement or "pay in advance" transaction.
    - d. Used as a means for avoiding splitting contracts in violation of California Public Contract Code 20657.
    - e. Used for the sole purchase of goods as a means of circumventing routine purchasing or contract processes. A FOA may, however, include reimbursement of contractor expenses providing that the expenses are necessary to provide services.
    - f. Used if the year payments to a single contractor will be in excess of \$15,000.
  - 4. FOA's received after the current fiscal year's cut-off date for processing published by Business Services will be held for processing in the next fiscal year's budget.



5. Facility Order Number Scheme: FAO#####

6. *Allowable Object Codes:* Statute limitations require only specific budget-lines be used for repairs and services. Consequently, transactions processed under this process are restricted to the object codes shown in Table AP-6341B-1, Facility Order Agreements Allowable Object Codes, below. Supplies, equipment, and other services need are to be procured using the applicable procurement or contract process.

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TABLE AP 6341B-1 FACILITY ORDER AGREEMENT ALLOWABLE OBJECT CODES <sup>1</sup>			
MAINTENANCE		REPAIR	
OBJECT	TITLE	Овјест	TITLE
55830	Elevator Inspections	55620	Maintenance Contract
55851	Internet Service	55650	Repairs - Instructional
55872	Moving	55660	Repairs – Noninstructional
55891	Filing Fee	55663	Repairs Building-Bond Project
55892	License Fee / Site License	55664	Repairs Equipments-Bond Project
55899	Permit Processing Fees		

# **B. Document Requirements**

- 1. *Primary Document:* Requisitions, regardless of funding source, are initiated by the Facility Manager based on college maintenance needs. During processing, the requisition is subsequently converted to the formal FOA. Once issued, this document cannot be changed without a written authorization.
- 2. **Supplemental Documentation:** Contractors desiring to do business with the District are required to submit supplemental documentation as required by law. The required documents are attached to the FOA when it is sent to the contractor for approval (signature).
- C. *Estimated Overall Processing Timeline*: One business week (five business days).
- III. *FOA Processing:* This process is initiated directly by the Facilities Department. Departments and campus personnel indirectly via the Work Order process. Table AP 6341B-2, Facility Order Agreement Processing Summary, below, shows an FOA's basic processing requirements. Procedural details follow this table.



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TABLE AP 6341B-2 FACILITY ORDER AGREEMENT PROCESSING SUMMARY			
STEP	RESPONSIBLE PARTY	ACTION	Notes
1.	Manager, FM&O <sup>1</sup>	<ul><li>FM&amp;O staff create Requisition</li><li>Manager, FM&amp;O approves Requisition</li></ul>	Sufficient funds must be available in the appropriate account for approval to occur.
2.	Manager, FM&O	Manager, FM&O initiates FOA.	<ul><li>Formal proposal is not required as part of the process.</li><li>Record of quote process kept.</li></ul>
3.	Manager, FM&O	Contractor formally agrees to FOA terms, conditions, and price.	<ul> <li>Written signature on FOA and supplemental documents required.</li> <li>Fax transmission allowed.</li> </ul>
4.	Chief Business Officer	Formally agrees to FOA.	<ul><li>Original signature required.</li><li>Pre-designated alternate acceptable during absence</li></ul>
5.	Purchasing Agent	DataTel purchasing system creates Facilities Order Agreement Number and verifies accuracy of document	<ul> <li>Document number is added to FOA form: this number is used to track the document.</li> <li>Copies of completed FOA sent to Facilities Department and contractor.</li> <li>Original FOA retained in Procurement.</li> </ul>
6.	Chief Business Officer	Recommends FOA Board Report ratification list.	Lists only fully completed FOA documents.
7.	Contractor	Work described in FOA is done.	FMO "inspects" work and any needed corrections are made.
8.	Manager, FM&O	Officially accepts work through standard industry/contractor "sign-off" process.	Contractor paperwork retained in FMO until invoice received.
9.	Contractor	Invoices District.	Invoicing instructions are on FOA.
10.	Manager, FM&O	Initiates payment processing.	<ul> <li>Approves payment directly on invoice.</li> <li>Provides invoice and "sign-off" document to Accounts Payable.</li> </ul>
11.	Board of Trustees	Ratifies the agreement(s).	Steps 7, 8, 9, 10 and/or 11 may be handled simultaneously with Step 6.
12.	Accounts Payable	Authorizes payment processing with LACOE.	<ul><li>Reviews transaction completeness.</li><li>Notifies FMO of any deficiencies.</li></ul>
13.	LACOE	Reviews transactions, prepares checks, and returns all to Accounts Payable.	Process generally takes three business days. May take substantially longer if transaction appears inappropriate.
14.	Accounts Payable	Mails check to contractor.	Files documents.

<sup>&</sup>lt;sup>1</sup> FM&O = Facilities, Maintenance, and Operations
<sup>2</sup> FOA = Facilities Order Agreement
<sup>3</sup> LACOE = Los Angeles County Office of Education

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# A. Repair and Service Work Order Requests (Initiating Department)

- 1. *Departmental Requests* for repair and service are submitted using the Facility Department's standard work order procedure. Repair and service requests are then reviewed to determine if the request can be handled in-house by college personnel or if it more feasible and economical to handle via an outside contractor.
  - *Note:* Depending upon the nature of the repair or service, budget availability and funding source requirements, some work may need to be charged to the requesting department. When the requesting department's budget does not have the appropriate 5000 series budget-line item budget transfer is necessary. Additional processing time should be allowed.
- 2. *General Campus Facility:* Employees identifying a deficiency in a college facility such as a leaking toilet or faucet in a restroom, clogged sink in a lounge, broken electrical switch, etc. are encouraged to submit a work order to the Facilities Department in the manner described for a Departmental Request. Such repairs are not, however, charged to the requesting department.
- 3. To facilitate processing departments should identify ensure the Work Order identifies the elements specified in Table AP 6341B-3, Departmental Work Order Requirements, below.

TABLE AP 6341B-3 DEPARTMENTAL WORK ORDER REQUIREMENTS <sup>1</sup>		
IDENTIFY	EXAMPLE	
Employee and department requesting service	Calvin Compton, Business Office	
Contact Person, if different from employee requesting service	Betty Books, Ext. 1234	
Specific nature of work needed	<ul> <li>Repair [brand name, model] copier: paper will not feed.</li> <li>Repair or replace light switch timer: dial will not turn.</li> <li>Install K-lock on [brand name, model] television.</li> </ul>	
Building and Room or where work is to be performed	<ul><li>C-36</li><li>Track and Field, West Entrance</li></ul>	
Any special circumstances associated with work in terms of its impact on the instructional program, delivery of services to students, or safety to the campus community at large	Copier is needed for registration.	
<sup>1</sup> Keep Work Orders to one repair or service per	request.	

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### B. Facilities Department (Requisition for Facilities Order)

- 1. The nature of a Work Request, the Facility Department's workload and ability to perform the needed work; and available funding, the Manager, Facilities, Maintenance, and Operations determines when a Requisition for a Facilities Order Agreement is the most appropriate means for completing a project.
- 2. The following information must be provided on the Requisition before transmission to the Business Office:
  - Contractor Section: Name, Address, Telephone Number, Fax Number
    - Note: The Facilities Department cannot enter new vendors into the DataTel system. Consequently, when a new vendor is used, the Purchasing Agent, Business Office physically handles entering new vendors into the computer system.
  - *Name and signature of departmental employee submitting the order*. This person is generally the contact person.
  - Requisition Number: DataTel generated number.
  - *Amount:* Total dollar amount of the contract. This amount can never exceed \$15,000 and must include all applicable sales taxes, service/handling and/or delivery charges, etc.
  - *Date*: Date the requisition is entered into the DataTel system by Facilities, Maintenance, and Operations staff.
  - Payment Terms (aka Invoice Payment Terms): Identifies when the contractor expects to be paid for the work and any available discounts available when the payment term is met. The terms specified on the FOA are expected to be the same as the terms on shown on the contractor's invoice in the abbreviated form. Table 6341B-4, Common Payment Term Abbreviations, below, identifies common payment terms that are feasible for the District to handle.

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TABLE 6341B-4 COMMON PAYMENT TERM ABBREVIATIONS			
TERM	DEFINITION	PROCESSING NOTES	
Net monthly account	Last date of month following the one in which invoice is dated.	Feasible when District processes and timelines are followed.	
Net [number]	[number] days after invoice date	Example: Net 30 Feasible when District processes and timelines are followed.	
EOM	End of Month	Feasible when District processes and timelines are followed.	
[number] % [number] Net [number]	[number] is the percent discount if payment is received within [number] days, otherwise payment is due 30 days after the invoice date.	Example: 1% 10 Net 30 District processing timelines generally preclude receiving such discounts. 1	
CIA (Not Allowed)	Cash in Advance	The District cannot pay in cash.	
	Pay in Advance	The District cannot pay in advance	
Stage Payment	Payment of agreed amounts at stages.	Identify payment schedule in Description / Scope of work or as an additional page.	

<sup>&</sup>lt;sup>1</sup> Unspent funds arising from discount return to department's budget.

- *Confirmed With:* Name of the contractor's employee who confirmed the price. This name is often, but not always, the same as the name shown in the Attention line.
- Start Date: Identifies date when work is authorized to start.
  - *Note:* Work started before this date is considered unauthorized unless the Chief Business Officer or Executive Officer authorize, in writing, emergency processing. Consequently, the start date is customarily at least the same day as the Requisition rate.
- *End Date:* Identifies when the District and contractor have agreed the work is to be finished. This date may be the same as the Start Date and may not be later than the last day of the fiscal year.

<sup>&</sup>lt;sup>2</sup> The "pay in advance" process is typically limited to license fees, unique parts purchased out of state, etc. not to the actual or routine work performed.



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- *Charge Account:* Identifies the account where funds are budgeted, available for encumbering, and available to pay the contractor. This account is usually an account budgeted in the Facilities Department but may, especially in the case of Specially Funded Program (SFP), be budgeted in a departmental budget.
- *Remarks:* Identifies any information affecting processing or delivery, e.g., special instructions such as "Will deliver to contractor, etc."
- **Description / Scope of Work**: Gives the full and complete details that needs to be done, specifies exactly what is to be provided by the contractor, and exactly, if anything, is expected of the District. Depending upon the complexity of the work to be done, this section should contain some, if not all, of the elements listed in Table 6341B-6, Description / Scope of Work Contract Elements, on the next page. The "Description / Scope of Work" area ends with two boxes which function as follows:
  - Completion of enclosed supplemental forms required. This box is "permanently" marked and identifies forms required by the Business Office with each FOA regardless of vendor status with the District. Each form must be received in the Business Office prior to completion of the FOA. Table AP 6341B-5, Required Supplemental Contractor Forms, below, lists these forms and their purpose.

TABLE AP 6341B-5 REQUIRED SUPPLEMENTAL CONTRACTOR FORMS			
FORM TITLE	PAGES	PURPOSE	
Affirmative Action Status Code	2	Comply with statutory requirement	
• Independent Contractor or Employee?	2	Assist with contract preparation.	
<sup>1</sup> Supplemental forms are not counted in "additional page" count.			

- Additional \_\_\_page(s) attached. This box is marked when the nature of the work requires additional pages so that projects "Description / Scope of Work" is full and complete. The number of pages in this attached should be identified, e.g., Additional 1 page(s) attached; Additional 3 page(s) attached.
- Recommended By: The Manager of Facilities, Maintenance and Operations or Chief Executive Officer must sign and date each FOA submitted for processing. The signature must be an original. In the event both individuals are absent due to vacation, conference attendance, etc., the pre-designated alternate may sign. A copy of the written designation must be provided to the Purchasing Agent for audit purposes.



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TABLE 6341B-6 DESCRIPTION / SCOPE OF WORK CONTRACT ELEMENTS			
CONTRACT ELEMENT	DESCRIPTION	EXAMPLE	
Description / Scope of Work	Specifies what the contractor is to provide in terms of material to be used, equipment to be installed or repaired, and, if applicable, what is expected of the District.	<ul> <li>Install sq ft of [brand name, style, color] flooring</li> <li>District to remove all carpeting prior to commencement of contractor's work.</li> </ul>	
Location of work	Where the work is to be performed.	<ul><li>Payroll, C-36</li><li>Track &amp; Field, West Entrance</li></ul>	
Scheduling	Allowable time for work such as start and finish time, number of hours that can be billed per week or month, etc.	<ul> <li>Work to be performed in afternoon when classes are not in session.</li> <li>Saturday between 7:00 AM and 4:30 PM</li> </ul>	
Deliverables Schedule	Specific work to be done and by when.	Powerwash walkways April 10-15, 2010	
Applicable Standards	Any industry specific standards that must be followed in order to fulfill contract	<ul><li>UL Listed</li><li>NFPA Standards</li></ul>	
Acceptance Criteria	How will the District determine if the project or service is acceptable, e.g., what criteria will be used to state work is acceptable.	<ul> <li>All work to be performed according to industry standards.</li> <li>Facilities Manager to inspect and sign-off at satisfactory completion of work.</li> </ul>	
Special Requirements	Identify any specialized workforce requirements (degrees or certifications) for personnel; travel requirements, specialized hardware, software, etc. not covered elsewhere in contract.	<ul> <li>Any chemicals brought on site shall be removed by the contractor, along with any waste associated with them. Hazardous chemicals shall not be put into the District's waste stream.</li> <li>Contractor to affix calibration label identifying contractor, technician performing the calibration, and date of calibration on all equipment calibrated.</li> </ul>	
Contract Price	<ul> <li>Fixed Price Agreement <u>or</u></li> <li>Time and Material Charge</li> </ul>	Total Agreement Price is \$  Time and Materials Agreement based on estimated material charges \$, including overhead and profit. Time to be billed at \$ per [quarter, half hour, hour]. The actual amount of time and materials may not exceed the estimated agreement amount.	
Payment Schedule	Identify when contractor expects payment.	See Table AP 6341B-6, Common Payment Term Abbreviations below.	
Miscellaneous	Others items which, if overlooked, could pose problem for project implementation or acceptance.	Contractor to take replaced parts.     Contractor shall immediately notify District of     (a) latent physical conditions at the site     differing materially from those indicated in     this contract, or (b) unknown physical     conditions differing materially from those     ordinarily encountered and generally     recognized as inherent in work of the     character provided for in this contract.	



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#### C. Business Office

### 1. Purchasing (FOA Processing and Issuance)

A record of the technical correction is noted in the FOA file.

Purchasing reviews Requisitions for compliance with policy and statutory requirements; appropriate contract considerations; and budget availability and, based upon this review, initiates one of the actions described in Table 6341B-7, Purchasing Agent Facility Requisition Review Actions, below.

TABLE 6341B-7 PURCHASING AGENT FACILITY REQUISITION ACTIONS		
STATUS	ACTION(S)	
Criteria Met	• Verifies official FOA. <sup>1</sup>	
	Routes FAO to Chief Business Officer for approval.	
	Notifies Manager, Facilities, Maintenance, and Operations that FAO is completed and ready to send to contractor.	
	Routes payable copy to Accounts Payable.	
Policy / Statutory Audit E		
• Splitting <sup>2</sup>	Provides Facilities Manager with previous FOA number(s) and a request to review and, if appropriate, to change vendors or process.	
• Supply or Equipment Purchase	• Processes as a purchase order and notifies Manager, Facilities, Maintenance, and Operations of processing change.	
• Service	• Processes as a Personal Services Agreement and notifies Manager, Facilities, Maintenance, and Operations of processing change.	
Over Dollar Limit	• Notifies Facilities Manager that transaction must be processed as a formal contract with formal bidding process. <sup>3</sup>	
<ul> <li>Missing/Incorrect Authorization</li> </ul>	Returns to Manager, Facilities, Maintenance, and Operations for resolution.	
Budget Line-Items		
• Incorrect Budget Line- Item	Consults with Facilities Manager; may change account without returning document <sup>4</sup>	
• Insufficient Funds	Notifies Facilities Manager of deficiency and requests budget transfer.	
Technical Elements		
• Vague Scope of Work	• Identifies deficiencies and assists with ensuring contract considerations are specific to protect District's interests.	
• Missing Data Elements	Consults with Facilities Manager; may initiate technical change without returning document <sup>4</sup>	
the District in good faith a	ement lifornia statute, LACOE can delay or stop payment to the vendor. Vendors contract with nd such situations is to be avoided. ract process is considerably longer. Work cannot proceed until contract is awarded.	

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# 2. Accounts Payable (Payment Processing)

a. Accounts Payable "matches" the invoice and "sign-off" document with the Requisition and Payable FOA on file and, based upon this review, initiates one of the actions described in Table AP 6341B-8, Payment Processing Actions, below.

TABLE 6341B-8 ACCOUNTS PAYABLE PAYMENT PROCESING ACTIONS		
DOCUMENT STATUS	ACTION(S)	
Match	<ul> <li>Sends documents to LACOE<sup>1</sup> for warrant issuance.<sup>2</sup></li> <li>Logs transmittal date.</li> </ul>	
Does Not Match	Notifies Facilities Manager of missing item(s).	
Audit Exception Occurrence	Consults with Facilities Manager <sup>3</sup>	
Incorrect Invoice Submitted	Notifies Contractor of	
Insufficient Funds	Notifies Facilities Manager and Purchasing Agent	

<sup>&</sup>lt;sup>1</sup> LACOE = Los Angeles County Office of Education

- b. Los Angeles County Office of Education (LACOE) reviews all request for payment for completeness of documentation, compliance with statutory requirements, and funding. Based on this review, one of the following actions occur:
  - *Meets Requirements:* Warrant is prepared and sent to the District for distribution.
  - Audit Exception Noted or Likely: Contacts District and requests clarification.
  - Funding Deficiency: Contacts District and requests additional funding.
- c. Accounts Payable mails the warrant or releases warrants to the contractor. A log is maintained of all warrants received, mailed, and released.
- d. Estimated Processing Timeline: Three (3) business days.

<sup>&</sup>lt;sup>2</sup> Sent using LACOE's "Jet Bag" courier service.

<sup>&</sup>lt;sup>3</sup> If substantial change in work performed is noted on invoice, current FOA may need to be cancelled and new document initiated..