

## EL CAMINO COLLEGE

### Service Area Outcomes (SAO) Assessment Plan

Mission: El Camino College offers quality, comprehensive educational programs and services to ensure the educational success of students from our diverse community

<b>Unit</b>	Admissions and Records - Assessment Center	<b>Date</b>	8/2013
<b>SAO #2</b>	Students will study and be more prepared before taking the assessment test.		
<b>Participants</b>	Richette Bell Taiwan Rogers		

Assessment Plan (include metrics to be collected)	Results/Actions Taken
<p>During the Fall 2013 Peak registration period students were asked to complete a survey after completing the assessment test. The data will be reviewed to determine:</p> <ul style="list-style-type: none"> <li>• If students are taking the time to prepare for the assessment test</li> <li>• If students are taking advantage of the study guides and tools</li> <li>• If New Student Orientation is helping with encouraging test preparation</li> <li>• If students are satisfied with their test results</li> </ul>	<p><b>Results:</b> Survey included the following questions:</p> <ol style="list-style-type: none"> <li>1. Did you participate in New Student Orientation? Online                      In Person If yes, how did you complete the New Student Orientation?  <ul style="list-style-type: none"> <li>• Today</li> <li>• 1-2 days ago</li> <li>• 3-5 days ago</li> <li>• One Week before testing</li> <li>• Two or more weeks prior to testing</li> </ul> </li> <li>2. Prior to testing, when did you complete the New Student Orientation? Yes    No Yes    No</li> <li>3. Did you review any study materials before testing? Yes    No    NA If yes, what kind of study materials did you use?  <ul style="list-style-type: none"> <li>• Study guide provided by the Compton Center</li> <li>• You tube videos</li> <li>• Sample tests link on Assessment Center website</li> <li>• Visiting links to study resources listed on Assessment Center website</li> <li>• Other: _____</li> </ul> </li> <li>4. Did you find these study materials helpful? Once                      Twice                      More than twice</li> <li>5. How many times have you taken the Assessment Test? Yes    No</li> <li>6. Are you satisfied with your scores on the Assessment Test? Yes    No</li> <li>7. Do you plan on taking the Assessment Test again? Yes    No</li> </ol> <p>89 students completed the survey. The results highlighted the following:</p>

	<ul style="list-style-type: none"> <li>• 96.55% of the students participated in New Student Orientation before taking the assessment test.</li> <li>• 48% of the students took the assessment right after completing the new student orientation.</li> <li>• 29% of students waited 1-2 days before taking the test, 3.6% waited 3-5 days before taking the test, and 10.8% took the test one week after attending the orientation.</li> <li>• 62% of the students did not review any study materials before testing</li> <li>• Of the 38% that reviewed the study materials, 43% found the materials helpful</li> <li>• Most study materials used most were the study guides (44%) provided by the Assessment Center and the sample tests link (33%) on the Assessment Center page.</li> <li>• 81% of the students had only taken the assessment test one time</li> <li>• 60% of the students were satisfied with their test scores</li> <li>• 40% plan to take the assessment test again</li> </ul>
	<p><b><u>Actions Taken</u></b></p> <p>We are making efforts to improve the Assessment Center website to include more links and sample tests. We will also develop a flyer to advertise the student resources available for students.</p> <p>Additionally, since the survey asked for students ID # and gender, this information will be used for a longitudinal study. We will be tracking these students to 1) see what level Math and English they tested into, 2) see what grade they received in these courses, 3) to track the retention rate of these students, and 4) see how long it takes them to get to college level English and Math.</p> <p>Additional surveys will be collected in Spring 2014 to increase the survey pool.</p>