

Categorized Comments Survey of Student Opinions El Camino College, Spring 2006

This report lists comments from the Spring 2006 Survey of Student Opinions. Comments are listed by category and thus some repeats will be found.

INDEX

Categories	(N)	Page
ECC – Positive	(32)	2
ECC – Neutral	(5)	3
ECC – Negative	(8)	3
Academics	(11)	4
Counseling	(8)	4
Course Offerings	(23)	4
Distance Education	(17)	5
Facilities	(52)	6
Faculty	(9)	8
Financial Aid	(8)	8
Food	(12)	9
Involvement	(5)	9
Money Issues	(24)	10
Parking	(39)	10
Police	(10)	12
Processes	(29)	12
Radio Stations	(7)	14
Service	(33)	14
Smoking	(6)	15
Survey	(26)	16

General Comments about El Camino College – POSITIVE

1. Love it. The only dissatisfaction is the knowledge, availability and unfriendliness of financial aid staff.
2. Great college!!
3. I would like to indicate that El Camino College has given me the strength to continue with my college education. The counselors at this school have been essential for my continued success.
4. Great school.
5. Overall, El Camino College is a great college, and has many great resources available to fulfill my needs. The staff is very attentive. But I am concerned, I have not seen a counselor in about a year. I would appreciate it if I can speak to one for guidance throughout this college experiences. Thank you!
6. This is a very good college. Only need to improve on [a] few facilities.
7. So far, so good. All I will advise the school is keep up their good work.
8. I enjoy El Camino College. However, the number of evening classes for summer and winter sessions are extremely limited for a student who works days.
9. I am taking evening classes for personal enrichment. The classes at ECC are meeting my expectations.
10. Overall, I personally think El Camino has done a good job keeping above average. The effort made is apparently clear. Thank you for all your great work. My pleasure to participate in the educational program and this survey.
11. I think that your financial aid is very unorganized. Overall, I think El Camino College is a very great school.
12. I really like the variety of classes available and the flexible schedule of classes. This is very helpful since I also work. I also really like the variety of resources available to me. Academic tutoring and other resources have helped a lot, including the health center. I don't have insurance and can't afford it. The health center has helped greatly with my medications and health.
13. Overall, El Camino College is a very nice place to get an education. I am satisfied with the services they provide. I hope El Camino keeps up the way it is!
14. El Camino College is a great institution to begin one's post-High School education.
15. Overall El Camino is a great college. But they still need to work on some areas. For instance, I still see a lot of broken glass in the parking lot. Some restrooms are dirty and need a makeover. We seriously need more online classes--please.
16. El Camino is a cool campus. I've been going here on and off for over 10 years and have always enjoyed the classes.
17. It's an enjoyable, warm place to study.
18. Some type of financial aid should be made available to international students. Great faculty and campus resources!
19. Overall, El Camino is a great learning environment with lots of great instructors and knowledge but one thing which I strongly disagree on is the cost of textbooks.
20. One of the greatest community colleges I've ever attended. It seems to be better than UCLA.
21. I enjoy this college. It just needs cleaner classrooms, bathrooms and hallways, and better desks in some classrooms.
22. The college is perfect, but the schedule book. There are so few hours and days.
23. I attended LASC last semester and it was totally different. El Camino has such a great program. I should have come here right out of high school.
24. Happy to be here.
25. El Camino is a great tool to use to get to where you are trying to go. It all depends how the student uses what is given in front of him, and El Camino put a lot on the plate.
26. El Camino is the best in the South Bay Area. Good Instructors and the like. But I think [ECC] should incorporate more social events to entertain students.
27. Thank you for helping me out!
28. El Camino College is a good resource for learning.
29. This College has really changed my life and my children have already started taking course here.

General Comments about El Camino College – POSITIVE

30. ECC is one of the top-notch jr. colleges. I would like to see more online courses, because that is what has really helped me return to school and manage a very hectic job schedule. Keep up the good work!

31. This is a great college and I am glad to be a part of it.

General Comments about El Camino College – NEUTRAL

1. I am an older adult returning to El Camino for a possible career change. I completed the paralegal program at ECC. I became a social worker after completing the paralegal course work. I currently take fitness classes.

2. Just started this college. There is not much I have seen yet on campus but I am looking forward to interacting with others as soon as possible and to achieve what I [am] here for--my goal.

3. My input cannot be much or graded now seeing that I am a freshman. However, in the future should the questionnaire come around again, I will have better input.

4. Be excellent.

5. El Camino goes to great lengths to assure a creative atmosphere in the obvious and corporeal sense but lacks the commitment to provide students with adequate protection from forces not concentrated in academia. I speak of the importance placed on trivialities instead of the issues concerning student safety. Mainly the police call boxes and parking lights.

General Comments about El Camino College – NEGATIVE

1. I would like more information about transferring to colleges other than Cal States or UC is. I am about to transfer to the University of Southern California and had to find most of the information on how to do that by myself.

2. I am overall dissatisfied with this college, especially with the counseling services that are practically non-existent.

3. I think that this school needs better management and more cleanliness around campus. Also, people need to be more helpful and outgoing. I think this school needs an upgrade.

4. Harbor College is better!

5. I've had the worst experiences from this college...

6. Cannot get a hold of anyone when calling the college! Counseling services needs great improvement.

7. This College has really changed my life and my children have already started taking course here.

8. More colleges are starting to offer online classes.. It would be in El Camino's best interest to do too.

Academic Issues

1. More parking is needed and better athletic facilities. More funds toward athletic training and kinesiology major. Low parking pass fees or allow half of a persons classes paid for to get parking pass. [sic]

2. The sign language interpreting training program at this school is amazing.

3. The Music Dept. is spectacular.

4. We need a lot more financial help in the Music Dept. We need CD players in our practice rooms.

5. No courses to prepare me for my major. (Airplane Piloting and Navigation)

Academic Issues

6. It would be nice if more engineering, physics, chemistry and math classes were offered (meaning higher level classes). I know several students changing school to SMC because of this.
7. I dislike how some classes are purely note-taking and tests. There is not much student/teacher interaction.
8. Machine Tool Technology Program is outstanding. Excellent instruction.
9. There is too much emphasis on tests.
10. ECC has a great real estate program.
11. Need to improve regarding theft on campus. How about some cameras? How about being able to audit classes if space is available?

Counseling

1. I would like to indicate that El Camino College has given me the strength to continue with my college education. The counselors at this school have been essential for my continued success.
2. I am overall dissatisfied with this college, especially with the counseling services that are practically non-existent.
3. My counselors were not helpful. They told me I wasn't good enough for my major and gave me ill advice to take only 12 credits and not to take math my last semester knowing I would need them to transfer and to stay 2.5 years vs. 2 years.
4. More counselors.
5. More counselors.
6. I believe that (career) counselors should reach out more to new students so that they will be absolutely sure they are taking the right courses for a certain career.
7. Cannot get a hold of anyone when calling the college! Counseling services needs great improvement.
8. counseling really needs to look at the student for their strengths and weaknesses

Course Offerings

1. We need more parking, and we need more classes available when we register over the phone.
2. Great need for more online classes! Parking is still a great problem! What about more places to grab lunch throughout the campus?
3. I enjoy El Camino College. However, the number of evening classes for summer and winter sessions are extremely limited for a student who works days.
4. More variety of classes in the Music Dept. More classes focusing on jazz. Better equipment maintenance.
5. More online and tele-courses
6. I really like the variety of classes available and the flexible schedule of classes. This is very helpful since I also work. I also really like the variety of resources available to me. Academic tutoring and other resources have helped a lot, including the health center. I don't have insurance and can't afford it. The health center has helped greatly with my medications and health.
7. Need to have more courses available for students to take when they need, [especially] major's courses.
8. More online options please!
9. Overall El Camino is a great college. But they still need to work on some areas. For instance, I still see a lot of broken glass in the parking lot. Some restrooms are dirty and need a makeover. We seriously need more online classes--please.

Course Offerings

10. You should have a botany class and cooking classes.
11. I would like to have a theology or religious education major.
12. Need more choices of classes between the hours of 3-5 pm on weekdays. Recreational facilities should be more accessible. A Teen Center should be available for single parents to bring their non-infant or elementary school children.
13. Please add more daytime real estate classes to El Camino. Financial Aid never gets students funds right away. So when students like myself need books and supplies it has an effect on succeeding in classes.
14. The college is perfect, but the schedule book. There are so few hours and days.
15. Statistics (9A & 9B) should both be offered both spring and fall semesters. I ended up staying here longer due to class availability (or lack thereof).
16. Given contemporary standards, the demand for online course is at an immense high. It would be highly beneficial to both the college and the students.
17. More online classes with no class size restriction, we all know that at Elco, by week 6 half the class drops out anyway
18. ECC is one of the top-notch jr. colleges. I would like to see more online courses, because that is what has really helped me return to school and manage a very hectic job schedule. Keep up the good work!
19. The web portal should be faster. You should have comedy classes in your theatre dept. asthmatics should be protected from harsh unhealthy chemicals on campus (diesel exhaust, cigarette smoke, white-board marker ink, cleaners). Less overlapping class times.
20. Online classes are GREAT!!!! I strongly believe it gives individuals a great opportunity to get a continuation of their education while having a strong work load. Please offer more online courses for many more subjects.
21. Please add more course to be offered online. There is so little offered online at this time. I work full time and have a family. Online courses are making a college education possible for me. Please continue to develop and add more to the distance education [classes]
22. online summer courses and A greater initial enrollment to online courses due to the high drop out rate. Out of 60, I count 28 remaining in our class. I would also like to see teachers agree to add on first day of class to replace no shows who did not co
23. More child development classes online. And more online classes.

Distance Education (Note: Numerous repeats from previous section)

1. Great need for more online classes! Parking is still a great problem! What about more places to grab lunch throughout the campus?
2. More online and tele-courses
3. More online options please!
4. I signed up for an internet course only to discover at the first class meeting that I would be required to attend 5 more class sessions from 6-8 pm on Friday nights. If this had been disclosed to me in the catalog, I would have signed up for something else. I feel that it is disingenuous of the college to advertise it as a ITV/Distance learning course when so much class time is required.
5. Wireless internet connectivity for people with laptops needs to be expanded greatly. Professors should offer more online support for students. More and improved study areas need to be made available.
6. Overall El Camino is a great college. But they still need to work on some areas. For instance, I still see a lot of broken glass in the parking lot. Some restrooms are dirty and need a makeover. We seriously need more online classes--please.
7. Given contemporary standards, the demand for online course is at an immense high. It would be highly beneficial to both the college and the students.

Distance Education (Note: Numerous repeats from previous section)

8. The on-line courses that I've taken so far are wonderful. I hope to see more in the future, and hopefully ones that apply directly to the nursing program.
9. More online classes with no class size restriction, we all know that at Elco, by week 6 half the class drops out anyway
10. Online classes has made it possible for me to work and do school. We need more online classes!
11. ECC is one of the top-notch jr. colleges. I would like to see more online courses, because that is what has really helped me return to school and manage a very hectic job schedule. Keep up the good work!
12. Online classes are GREAT!!!! I strongly believe it gives individuals a great opportunity to get a continuation of their education while having a strong work load. Please offer more online courses for many more subjects.
13. Please add more course to be offered online. There is so little offered online at this time. I work full time and have a family. Online courses are making a college education possible for me. Please continue to develop and add more to the distance education [classes]
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15. on line classes are the best
16. More child development classes online. And more online classes.
17. More colleges are starting to offer online classes.. It would be in El Camino's best interest to do too.

Facilities

1. Locks on bathroom doors [should be] fixed.
2. There should be more benches.
3. More parking is needed and better athletic facilities. More funds toward athletic training and kinesiology major. Low parking pass fees or allow half of a persons classes paid for to get parking pass. [sic]
4. 1) Clean restrooms 2) Better classrooms 3) Discipline their students
5. I would like to hear more about housing for students.
6. This is a very good college. Only need to improve on [a] few facilities.
7. the parking lot structure needs repair. Rain would fall through between the levels and basically "wash" the cars parked underneath.
8. Develop food services and computer system. In addition, improve your traffic in the parking lot.
9. Fix the ECC hedge by the bookstore.
10. We need a lot more financial help in the Music Dept. We need CD players in our practice rooms.
11. I think that this school needs better management and more cleanliness around campus. Also, people need to be more helpful and outgoing. I think this school needs an upgrade.
12. It needs to be painted again (some areas) like the walls, etc.
13. The parking lot is too far and unsafe sometimes, especially for girls.
14. Most of the men's bathrooms are horrible.
15. Great need for more online classes! Parking is still a great problem! What about more places to grab lunch throughout the campus?
16. Bring back the food cars/vans.
17. We need a Pizza Hut or bar built in.
18. The Student Activities Center needs wireless internet. A student dating service would be nice.
19. More variety of classes in the Music Dept. More classes focusing on jazz. Better equipment maintenance.

Facilities

20. Please fix the audio system in MU 106.
21. Fix the audio gear in the music department's classrooms.
22. Student use of Athletic facilities is a good idea.
23. Wireless internet connectivity for people with laptops needs to be expanded greatly. Professors should offer more online support for students. More and improved study areas need to be made available.
24. El Camino should provide more WiFi connectivity locations around campus.
25. Some rooms need bigger desks. Turn the parking lot across the bridge into a multi-level structure.
26. Cafeteria should be re-opened.
27. Overall El Camino is a great college. But they still need to work on some areas. For instance, I still see a lot of broken glass in the parking lot. Some restrooms are dirty and need a makeover. We seriously need more online classes--please.
28. English instructors are very mean to their students. One on one basis is horrible. Heaters should be included in classrooms. Services at el Camino are very poor because of the attitudes and meanness given to the students.
29. Clean up the graffiti!
30. Parking has become a hassle at ECC. The college should consider building a structure near the day care area across the street. Many restrooms around campus are showing their age. The cafeteria is not in an accessible place. Most students do not bother and go across the street for a meal.
31. Need sound tech in music building. Fix bathroom stalls; clean them, too. Healthier food in the Cafeteria. More squirrels.
32. Cafeteria needs to be opened.
33. Books are too expensive. And our parking structures are old and hazardous to students.
34. Need more choices of classes between the hours of 3-5 pm on weekdays. Recreational facilities should be more accessible. A Teen Center should be available for single parents to bring their non-infant or elementary school children.
35. The school could be a lot cleaner in all the buildings. The grounds are fine but the insides are not healthy or clean.
36. I would like to see healthier snacks like fruit bowls and vegetables in the snack bars.
37. Telephone support stinks. Bathrooms need upgrading. Classrooms are dirty. College should encourage students to be more serious about attending and how they behave on campus (littering, yelling).
38. Some more reliable computers (that stop freezing) in computer labs would help.
39. Please fix daily parking permit machines. I always have a difficulty to buy it.
40. I enjoy this college. It just needs cleaner classrooms, bathrooms and hallways, and better desks in some classrooms.
41. There are several things I want to talk about. First, we need more space for parking, especially in the morning. It's really hard to find a place in the morning even though I already had a parking permit. Second is about the restrooms in COMM and HUMANITIES buildings. I think those are the two oldest and most disgusting restrooms in El Camino.
42. Books are ridiculously expensive, and some teachers don't even use 1 out of the 3 books. The \$ amount per unit is more higher and it makes students go part-time and/or not continue their education. Students never know when the \$1 parking machine is working or not (one day only change, another day only dollars!).
43. Better, more equipment in shop classes.
44. I am currently enrolled in ACR/P 5abcd (Bernardo Rodriguez) Tues & Thurs evenings. I firmly believe that a glass bead blaster would be beneficial to the class as well as 9 [unreadable word] more metal working tools. [Identifying information deleted for confidentiality]
45. The cafeterias and bookstore should be cheaper for the comfort of all students.
46. It would be nice to have a cafeteria where one could actually sit under a roof at a decent table, and better food. Some building improvement would be nice, too.
47. Bathrooms are always smelly on campus.

Facilities

48. Clean up your dirty bathrooms.
49. Books are too expensive for students. Cafeterias are not competitive.
50. The web portal should be faster. You should have comedy classes in your theatre dept. asthmatics should be protected from harsh unhealthy chemicals on campus (diesel exhaust, cigarette smoke, white-board marker ink, cleaners). Less overlapping class times
51. I think El Camino College should develop some sort way for the Muslims to be able to pray at school. The school currently doesn't allow the students to pray in a designated are, we have book study rooms for 20 or 30 minutes and sometimes pray outside. I wo [response truncated]
52. Cleaner restrooms. Don't change any restrictions, let people be free.

Faculty

1. El Camino should have more professors who are interested in helping students and also more staff like this-- interested in helping students reach their full potential.
2. Need to implement a better communication between instructors and teachers. Need instructors with passion and will to give their best and clear understanding to students.
3. 1) Clean restrooms 2) Better classrooms 3) Discipline their students
4. Faculty and staff need to treat students like they would like to be treated! My impression of most of the faculty and staff is that they do not care enough about us students to try to work with students. Faculty and staff need training to be able to handle student issues better.
5. I think the Nursing Department instructors should be way more helpful and understanding of the nursing students' needs.
6. English instructors are very mean to their students. One on one basis is horrible. Heaters should be included in classrooms. Services at el Camino are very poor because of the attitudes and meanness given to the students.
7. Some type of financial aid should be made available to international students. Great faculty and campus resources!
8. Overall, El Camino is a great learning environment with lots of great instructors and knowledge but one thing which I strongly disagree on is the cost of textbooks.
9. El Camino is the best in the South Bay Area. Good Instructors and the like. But I think [ECC] should incorporate more social events to entertain students.

Financial Aid

1. We need more parking spaces closer to the furthest classrooms. I also feel that people with financial aid should receive free meals to concentrate and do well in school. People that are enrolled in 9 units should receive their full financial aid money because that's discrimination.
2. Love it. The only dissatisfaction is the knowledge, availability and unfriendliness of financial aid staff.
3. I hope that El Camino College will be more interested in scholarship and financial aid for International students.
4. I think that your financial aid is very unorganized. Overall, I think El Camino College is a very great school.
5. I am thankful for financial aid, but sometimes the procedures are unclear and they don't explain anything if you don't ask them. They also take too long to give you the financial aid.
6. Some type of financial aid should be made available to international students. Great faculty and campus resources!

Financial Aid

7. Please add more daytime real estate classes to El Camino. Financial Aid never gets students funds right away. So when students like myself need books and supplies it has an effect on succeeding in classes.
8. Provide scholarship for international students equally like American residents.

Food

1. Your food facilities need improvement. Why not have a cafeteria--with several choices and a large salad bar. Think healthy. Eating healthy promotes better students. Why not open the cafeteria over the college bookstore?
2. Develop food services and computer system. In addition, improve your traffic in the parking lot.
3. Bring back the food cars/vans.
4. We need a Pizza Hut or bar built in.
5. Cafeteria should be re-opened.
6. Need sound tech in music building. Fix bathroom stalls; clean them, too. Healthier food in the Cafeteria. More squirrels.
7. Cafeteria needs to be opened.
8. It would be better if there is more variety of food.
9. We need jamba juice or at least better food.
10. It would be nice to have a cafeteria where one could actually sit under a roof at a decent table, and better food. Some building improvement would be nice, too.
11. The food is not good.
12. Books are too expensive for students. Cafeterias are not competitive.

Involvement

1. There should be more things to do around campus. More things in the student service area. This college isn't really fun but it is good for education.
2. Need more space to park. Need a step (dance?) team.
3. The Student Activities Center needs wireless internet. A student dating service would be nice.
4. El Camino is the best in the South Bay Area. Good Instructors and the like. But I think [ECC] should incorporate more social events to entertain students.
5. I think El Camino College should develop some sort way for the Muslims to be able to pray at school. The school currently doesn't allow the students to pray in a designated are, we have book study rooms for 20 or 30 minutes and sometimes pray outside. I wo [response truncated]

Money/Affordability Issues

1. We need more parking spaces closer to the furthest classrooms. I also feel that people with financial aid should receive free meals to concentrate and do well in school. People that are enrolled in 9 units should receive their full financial aid money because that's discrimination.
2. I don't think you should have started charging \$1 for the brochure.

Money/Affordability Issues

3. Our class schedule should be free.
4. Less new edition textbooks, if possible. Try to lessen the price of books.
5. Parking: \$2 permits need new machine or something easier and faster. Too many students have to wait in line and makes everyone late, especially when they don't work.
6. Cheaper price of books.
7. I hope that El Camino College will be more interested in scholarship and financial aid for International students.
8. More programs to help students with homework. Books should be lower [cost].
9. Reduce cost of classes and books.
10. I am thankful for financial aid, but sometimes the procedures are unclear and they don't explain anything if you don't ask them. They also take too long to give you the financial aid.
11. El Camino College could lower their prices for books and classes. Also, they should offer more programs with four year universities.
12. Some type of financial aid should be made available to international students. Great faculty and campus resources!
13. Overall, El Camino is a great learning environment with lots of great instructors and knowledge but one thing which I strongly disagree on is the cost of textbooks.
14. I listen to 107.1 (Super Estrella) and 93.1 (Jack FM). But in general it bothers me that you get a kickback for market research. Also, the Campus Bookstore says that they do not charge more than 15% more than the original price for materials. I know that this isn't true because my English professor fought hard to get many books in one packet for one price of \$49, and they charged \$75. That's almost a 50% markup.
15. Books are too expensive. And our parking structures are old and hazardous to students.
16. Books are very expensive. Please reduce.
17. We need more parking! Financial aid people don't help they just give the run around. I wish I could take more classes but can't pay for it.
18. Please add more daytime real estate classes to El Camino. Financial Aid never gets students funds right away. So when students like myself need books and supplies it has an effect on succeeding in classes.
19. I would like that the (enrollment) fees were lower and I strongly disagree with the "staff parking lot only". The parking lot should be first-come, first-served, no? Everybody pays taxes, no?
20. Books are ridiculously expensive, and some teachers don't even use 1 out of the 3 books. The \$ amount per unit is more higher and it makes students go part-time and/or not continue their education. Students never know when the \$1 parking machine is working or not (one day only change, another day only dollars!).
21. The cafeterias and bookstore should be cheaper for the comfort of all students.
22. Too high the tuitions.
23. Books are too expensive for students. Cafeterias are not competitive.
24. Provide scholarship for international students equally like American residents.

Parking

1. We need more parking spaces closer to the furthest classrooms. I also feel that people with financial aid should receive free meals to concentrate and do well in school. People that are enrolled in 9 units should receive their full financial aid money because that's discrimination.
2. We need more parking, and we need more classes available when we register over the phone.
3. We need more parking lots, it's always crowded. Also, the lazy people who work in the financial aid money should hurry [expletive deleted] up more because I need the money to buy the expensive books-very expensive. The bathrooms smell.

Parking

4. The Police Department needs to better monitor their campus aides. There have been many nights when they are driving at excessive speeds in the parking lots. They do not seem to take the safety of others in consideration when they want to "play" in the department vehicles.
5. Need more disabled parking spaces.
6. More parking is needed and better athletic facilities. More funds toward athletic training and kinesiology major. Low parking pass fees or allow half of a persons classes paid for to get parking pass. [sic]
7. the parking lot structure needs repair. Rain would fall through between the levels and basically "wash" the cars parked underneath.
8. Parking: \$2 permits need new machine or something easier and faster. Too many students have to wait in line and makes everyone late, especially when they don't work.
9. Develop food services and computer system. In addition, improve your traffic in the parking lot.
10. I do not think smoking should be banned or even be restricted to certain areas! We're not in high school anymore!
11. It needs to be painted again (some areas) like the walls, etc.
12. The parking lot is too far and unsafe sometimes, especially for girls.
13. Change the parking to free because it's too far away.
14. I think the student parking locations are farther way from the classes.
15. Need more space to park. Need a step (dance?) team.
16. Great need for more online classes! Parking is still a great problem! What about more places to grab lunch throughout the campus?
17. If you could build just one more parking lot across the street it would be great.
18. More parking spaces made availale for classes on the northeast section of campus for students.
19. Parking is ridiculous in the morning; it takes 15-20 mins to find a parking spot. There should be more priority for students who have permits vs. students who buy daily parking. There should be a designated parking structure for them.
20. Some rooms need bigger desks. Turn the parking lot across the bridge into a multi-level structure.
21. There needs to be more available parking closer to campus.
22. The parking here is not good and I hope that it can be resolved to a better situation for students.
23. We need more parking.
24. Need to have bigger classrooms or change the "adds" policy. A lot of students just add a class just to add it and the students that need the class are out of luck. Bigger parking lot.
25. Free parking!
26. Free parking.
27. Parking has become a hassle at ECC. The college should consider building a structure near the day care area across the street. Many restrooms around campus are showing their age. The cafeteria is not in an accessible place. Most students do not bother and go across the street for a meal.
28. I would like there to be more emphasis on relating academics to career choices and more space for parking (one less thing to worry about).
29. More handicapped parking!
30. More parking spaces!
31. More parking spaces! It seems that there are more parking permits than there are spaces!
32. We need more parking! Financial aid people don't help they just give the run around. I wish I could take more classes but can't pay for it.
33. Please fix daily parking permit machines. I always have a difficulty to buy it.
34. I would like that the (enrollment) fees were lower and I strongly disagree with the "staff parking lot only". The parking lot should be first-come, first-served, no? Everybody pays taxes, no?

Parking

35. There are several things I want to talk about. First, we need more space for parking, especially in the morning. It's really hard to find a place in the morning even though I already had a parking permit. Second is about the restrooms in COMM and HUMANITIES buildings. I think those are the two oldest and most disgusting restrooms in El Camino.
36. Parking. We pay \$30+ for parking and there are no spots.
37. Parking is bad first few weeks of semester.
38. Need better and more secure parking.
39. The parking structure should be made bigger.

Campus Police/Security Issues

1. The Police Department needs to better monitor their campus aides. There have been many nights when they are driving at excessive speeds in the parking lots. They do not seem to take the safety of others in consideration when they want to "play" in the department vehicles.
2. The parking lot is too far and unsafe sometimes, especially for girls.
3. I think there should be more security in parking lots.
4. Parking citation police or service here at El Camino are sometimes unfair. They don't look carefully if the student permit is somewhere on the floor or in another location if they look carefully.
5. It seems as though the police department is much more concerned with issuance of parking tickets rather than student safety. We are starving students trying to get an education. Tell them to stop the busy work and get to real work.
6. I think the El Camino Police Dept should work harder at trying to stop fights, muggings, and people getting their cars broken into and less on tickets. More manpower should be focused on this since the number of these incidents has started to increase!
7. Need better and more secure parking.
8. Need to improve regarding theft on campus. How about some cameras? How about being able to audit classes if space is available?
9. Better policing in student parking lots. My car has been broken into 3 times. Unacceptable!!!
10. I was very unhappy with the ECC campus Police Dep. They should be there during the night for people attending night classes and there are many things that need to be changed.

Processes (Campus Policies and Procedures)

1. We need more parking spaces closer to the furthest classrooms. I also feel that people with financial aid should receive free meals to concentrate and do well in school. People that are enrolled in 9 units should receive their full financial aid money because that's discrimination.
2. Change the Academic Renewal system.
3. We need more parking, and we need more classes available when we register over the phone.
4. I like the fact that enrollment can be done online, but I do not like online courses.
5. We should have block schedule for finals! I would be more efficient.
6. Late registration and fee services are antiquated. I had a much easier registration/fee payment experience at CSU-DH.
7. I do not think smoking should be banned or even be restricted to certain areas! We're not in high school anymore!

Processes (Campus Policies and Procedures)

8. Could the snack bar stay open longer?
9. Please BAN smoking on campus! Radio station: 89.9 KCRW
10. Bookstore should let students open lab equipment before leaving the store, such as dissection kits and goggles, etc to make sure that the kits are complete or the goggles are not damaged. Many students do not have time to make returns.
11. Parking is ridiculous in the morning; it takes 15-20 mins to find a parking spot. There should be more priority for students who have permits vs. students who buy daily parking. There should be a designated parking structure for them.
12. I signed up for an internet course only to discover at the first class meeting that I would be required to attend 5 more class sessions from 6-8 pm on Friday nights. If this had been disclosed to me in the catalog, I would have signed up for something else. I feel that it is disingenuous of the college to advertise it as a ITV/Distance learning course when so much class time is required.
13. Please disallow smoking on campus in public areas. It is bad for people's health, especially non-smokers. Second-hand smoke is worse than actually smoking it.
14. A question: why is the school not giving out working permits to students?
15. Need to have bigger classrooms or change the "adds" policy. A lot of students just add a class just to add it and the students that need the class are out of luck. Bigger parking lot.
16. Remove limit on the number of times that a student can enroll in the same class.
17. Sec VI: FM Station 95.5 for Classic Rock. 50 year old non-smoker who hates cigarettes; having said that I oppose fascist rules banning a smoker's right to damage their own health.
18. It seems as though the police department is much more concerned with issuance of parking tickets rather than student safety. We are starving students trying to get an education. Tell them to stop the busy work and get to real work.
19. Stop singling out groups in the North Reading Room.
20. Telephone support stinks. Bathrooms need upgrading. Classrooms are dirty. College should encourage students to be more serious about attending and how they behave on campus (littering, yelling).
21. Books are ridiculously expensive, and some teachers don't even use 1 out of the 3 books. The \$ amount per unit is more higher and it makes students go part-time and/or not continue their education. Students never know when the \$1 parking machine is working or not (one day only change, another day only dollars!).
22. Make online bill pay easier. I was not satisfied with the quality of information I received from the guidance counselors here - they were not as familiar with UC transfer guidelines as they should be, and led me to take the wrong math class which set me back 1 full year.
23. Need to improve regarding theft on campus. How about some cameras? How about being able to audit classes if space is available?
24. El Camino is a great tool to use to get to where you are trying to go. It all depends how the student uses what is given in front of him, and El Camino put a lot on the plate.
25. Online classes has made it possible for me to work and do school. We need more online classes!
26. The web portal should be faster. You should have comedy classes in your theatre dept. asthmatics should be protected from harsh unhealthy chemicals on campus (diesel exhaust, cigarette smoke, white-board marker ink, cleaners). Less overlapping class times
27. the smoking is out of control. I will be IN MY CLASS and people smoking OUTSIDE will be right outside the window and it just pours in. I am allergic to cigarette smoke so my throat starts burning, eyes watering etc. It makes learning difficult on a DAILY
28. online summer courses and A greater initial enrollment to online courses due to the high drop out rate. Out of 60, I count 28 remaining in our class. I would also like to see teachers agree to add on first day of class to replace no shows who did not co
29. More colleges are starting to offer online classes.. It would be in El Camino's best interest to do too.

Radio Stations

1. I pay to listen to satellite radio. I used to listen to 97.1 FM. When I listen to AM, it's 710 ESPN and maybe 690.
2. Please BAN smoking on campus! Radio station: 89.9 KCRW
3. Sec VI: FM Station 95.5 for Classic Rock. 50 year old non-smoker who hates cigarettes; having said that I oppose fascist rules banning a smoker's right to damage their own health.
4. I listen to 107.1 (Super Estrella) and 93.1 (Jack FM). But in general it bothers me that you get a kickback for market research. Also, the Campus Bookstore says that they do not charge more than 15% more than the original price for materials. I know that this isn't true because my English professor fought hard to get many books in one packet for one price of \$49, and they charged \$75. That's almost a 50% markup.
5. FM radio stations: 89.9 KCRW, 90.7 KPFK AM radio stations: 1150 KTLK
6. There's no country music station listed, and no "other" option for radio stations.
7. Section VI, Q1 & 2 need to have other radio stations listed. So far, categories are Jazz, Popular and Latino. What happened with the two classical stations? 105.1, 91.5?

Customer Service

1. I would like more information about transferring to colleges other than Cal States or UC is. I am about to transfer to the University of Southern California and had to find most of the information on how to do that by myself.
2. I would like to indicate that El Camino College has given me the strength to continue with my college education. The counselors at this school have been essential for my continued success.
3. Overall, El Camino College is a great college, and has many great resources available to fulfill my needs. The staff is very attentive. But I am concerned, I have not seen a counselor in about a year. I would appreciate it if I can speak to one for guidance throughout this college experiences. Thank you!
4. I am overall dissatisfied with this college, especially with the counseling services that are practically non-existent.
5. My counselors were not helpful. They told me I wasn't good enough for my major and gave me ill advice to take only 12 credits and not to take math my last semester knowing I would need them to transfer and to stay 2.5 years vs. 2 years.
6. I think that this school needs better management and more cleanliness around campus. Also, people need to be more helpful and outgoing. I think this school needs an upgrade.
7. More counselors.
8. More programs to help students with homework. Books should be lower [cost].
9. More counselors.
10. Health Center seems like a waste of money.
11. Faculty and staff need to treat students like they would like to be treated! My impression of most of the faculty and staff is that they do not care enough about us students to try to work with students. Faculty and staff need training to be able to handle student issues better.
12. I really like the variety of classes available and the flexible schedule of classes. This is very helpful since I also work. I also really like the variety of resources available to me. Academic tutoring and other resources have helped a lot, including the health center. I don't have insurance and can't afford it. The health center has helped greatly with my medications and health.
13. I believe that (career) counselors should reach out more to new students so that they will be absolutely sure they are taking the right courses for a certain career.
14. Give students a better orientation when it's their first time enrolling.
15. El Camino College could lower their prices for books and classes. Also, they should offer more programs with four year universities.

Customer Service

16. English instructors are very mean to their students. One on one basis is horrible. Heaters should be included in classrooms. Services at el Camino are very poor because of the attitudes and meanness given to the students.
17. Some of the admissions employees seem to be very unhappy and are not friendly during registration.
18. Some type of financial aid should be made available to international students. Great faculty and campus resources!
19. I would like more resources for transferring for schools outside of the CSU and UC system.
20. I would like there to be more emphasis on relating academics to career choices and more space for parking (one less thing to worry about).
21. concern about testing system
22. Need more choices of classes between the hours of 3-5 pm on weekdays. Recreational facilities should be more accessible. A Teen Center should be available for single parents to bring their non-infant or elementary school children.
23. Make sure people that work in cafeteria wear hair nets on their heads while cooking or serving any kinds of foods. I had a hair in my food.
24. We need more parking! Financial aid people don't help they just give the run around. I wish I could take more classes but can't pay for it.
25. Telephone support stinks. Bathrooms need upgrading. Classrooms are dirty. College should encourage students to be more serious about attending and how they behave on campus (littering, yelling).
26. I think the El Camino Police Dept should work harder at trying to stop fights, muggings, and people getting their cars broken into and less on tickets. More manpower should be focused on this since the number of these incidents has started to increase!
27. I need more information about the services or courses you are offering, maybe flyers.
28. I hope it would have more student tutors.
29. Improve the current services provided.
30. I am a nursing mother. El Camino should offer accommodations for women who need to pump.
31. I had a difficult time in the transfer center. They were sending me to the incorrect office when I asked for a CSU EOP application.
32. counseling really needs to look at the student for their strengths ad weaknesses
33. I think El Camino College should develop some sort way for the Muslims to be able to pray at school. The school currently doesn't allow the students to pray in a designated are, we have book study rooms for 20 or 30 minutes and sometimes pray outside. I wo [response truncated]

Smoking

1. I do not think smoking should be banned or even be restricted to certain areas! We're not in high school anymore!
2. Please BAN smoking on campus! Radio station: 89.9 KCRW
3. Please disallow smoking on campus in public areas. It is bad for people's health, especially non-smokers. Second-hand smoke is worse than actually smoking it.
4. Sec VI: FM Station 95.5 for Classic Rock. 50 year old non-smoker who hates cigarettes; having said that I oppose fascist rules banning a smoker's right to damage their own health.
5. The web portal should be faster. You should have comedy classes in your theatre dept. asthmatics should be protected from harsh unhealthy chemicals on campus (diesel exhaust, cigarette smoke, white-board marker ink, cleaners). Less overlapping class times
6. the smoking is out of control. I will be IN MY CLASS and people smoking OUTSIDE will be right outside the window and it just pours in. I am allergic to cigarette smoke so my throat starts burning, eyes watering etc. It makes learning difficult on a DAILY

Survey Instrument/Process

1. This was too long of a survey. Very time consuming.
2. Too long of a survey!
3. I would like to add that, although you are trying not only to help but also do your job, these surveys hinder the students from learning the required education and are therefore taking away from what you're trying to improve. Thank you.
4. Make the survey shorter.
5. Don't make me take this again.
6. This survey is too long and close to a standardized test!
7. This survey is too long.
8. I object to using instructional time to take this survey.
9. Survey was too long and boring. I grew tired of it and my answers grew less and less genuine. I just wanted to get it over with. Who cares...
10. Please draft a shorter survey next time.
11. Survey is too long! Please condense it!
12. Waste of my time
13. Make a better survey. Waste of time and money.
14. Complete waste of time. Please design a better survey!
15. This takes way too much time away from class!
16. [you?] Wouldn't use them.
17. The survey shouldn't be this long.
18. Most of this does not apply to my situation.
19. Don't give surveys to athletics classes.
20. Keep supplying surveys and keep up the good work with quality teachers! Thanks!
21. Survey too long!
22. We should not be forced to take this survey.
23. Stop giving out these stupid surveys.
24. I really hope this survey doesn't just become a crappy stats report. I want someone to actually take this survey seriously [and] do something about the things that the students are having problems with. Also, I really do believe that Math and English classes should be required for a History major.
25. Most people want to [have/leave] class instead of doing this survey, so I wouldn't take the results too seriously.
26. These surveys are too long.