

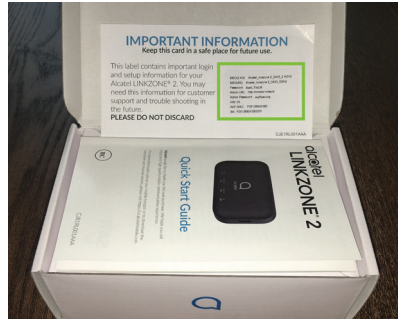


## LINKZONE 2 QUICK START GUIDE

Welcome to California Connects Mobile Internet, powered by the Sprint (now part of T-Mobile)<sup>®</sup> nationwide network. You're now on your way to staying connected anytime, anywhere.

Before getting started, please locate your hotspot's Wi-Fi name (SSID) and password on the information card included in the box.

Please record it here for future use.



WI-FI NAME (SSID)

PASSWORD

## GET STARTED

Your LinkZone 2 arrives activated and ready to use. Follow the next steps to power on your device and get connected!

### TURN YOUR DEVICE ON

Insert the battery pack, then press and hold the **Power** button until the device indicator lights turn green. When turning on for the first time, your device will take a few minutes to connect to the closest available cellular signal.

### CONNECTING TO THE INTERNET

1. After turning your hotspot on, the hotspot automatically connects to the Internet.
2. Turn on the Wi-Fi function on your Wi-Fi capable device.
3. From your Wi-Fi capable device, select your hotspot's Wi-Fi name (SSID) from the list, enter the password and click Connect.

### TURN YOUR DEVICE OFF

Press and hold the **Power** button until the indicator lights turn off.

### ADVANCED SETTINGS: CHANGING WI-FI PASSWORD

1. While connected to your Wi-Fi network, open your browser and proceed to the following URL: <http://mobile.hotspot>
2. Click **Settings** in the navigation area and select the **Wi-Fi Settings** tab.
3. Change the value that appears in the Password field in the SSID area.
4. Click **Apply** in the SSID area to save your changes on the Wi-Fi Settings tab of the **Settings** screen.



## NEED HELP?

### COLLEGEBUYS FACULTY AND STUDENT PROGRAM GENERAL SUPPORT

CollegeBuys: 1.866.325.3222

collegebuys@foundationccc.org

M-F 9:00 a.m. - 5:00 p.m. Pacific Time

In an effort to keep you from waiting on hold, you may encounter a voicemail box. Your call will be returned in the order it was received.

### WARRANTY SUPPORT

Call Mobile Citizen at 1.877.216.9603 or visit the website below.

All California Connects devices have a 9 month warranty.

<https://mobilecitizen.org/about/contact-us/>

M-F 7:00 a.m. - 4:00 p.m. Pacific Time

### UPDATE YOUR BILLING INFORMATION

Call ThinkEDU at 1.800.579.0207 or visit the website below:

<http://support.collegebuys.org/>

M-F 7:00 a.m. - 3:00 p.m. Pacific Time

### SUBSCRIPTION RENEWAL

To renew your service, please go to [store.collegebuys.org/calconnects](http://store.collegebuys.org/calconnects) and follow the "Renew your Subscription" link.

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