Default Report
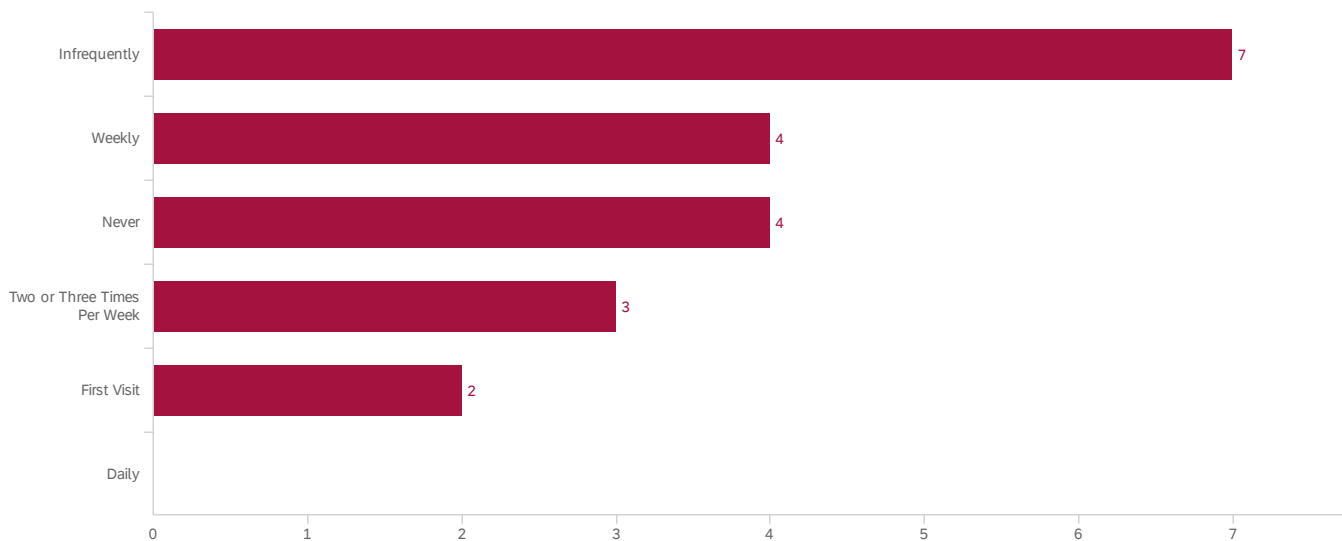
Library Satisfaction Survey

May 3, 2023 3:26 PM PDT

Q2 - How often do you visit the Library?
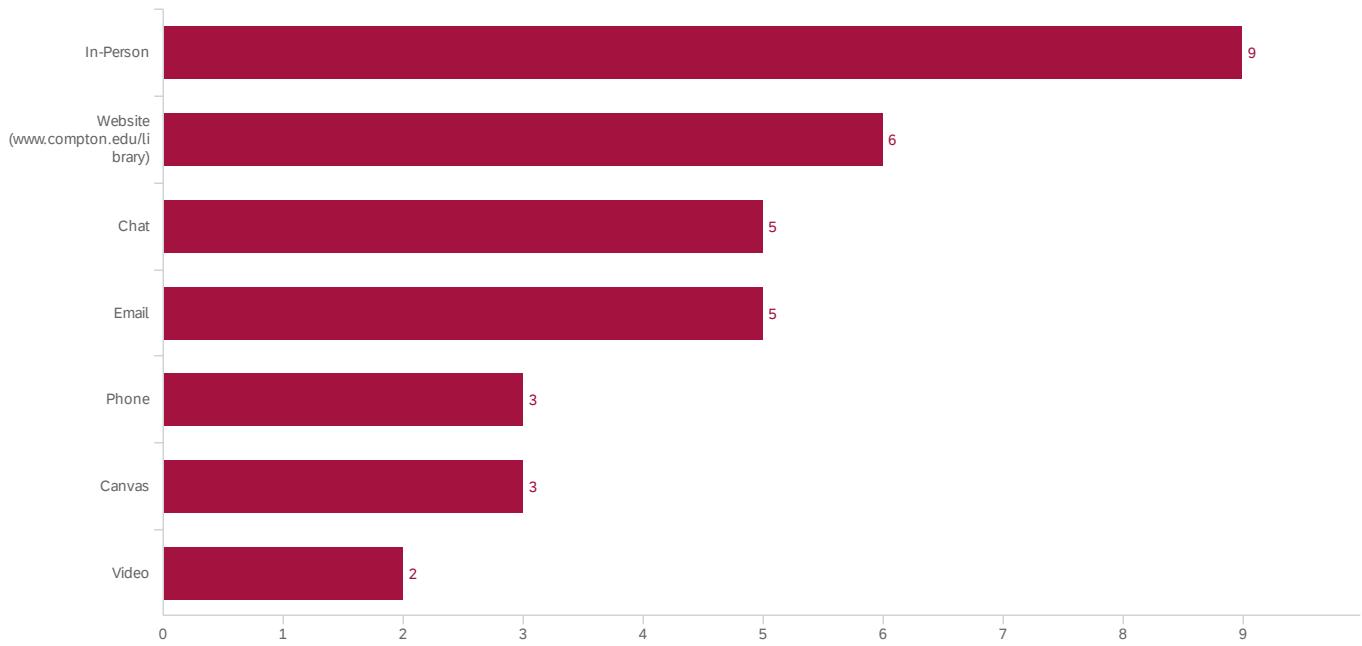

#	Field		Choice Count
1	First Visit	10.00%	2
2	Infrequently	35.00%	7
3	Weekly	20.00%	4
4	Two or Three Times Per Week	15.00%	3
5	Daily	0.00%	0
6	Never	20.00%	4
			20

Showing rows 1 - 7 of 7

Q3 - How have you accessed the Library? Select all that apply.

#	Field		Choice Count
1	Chat	15.15%	5
2	In-Person	27.27%	9
3	Video	6.06%	2
4	Phone	9.09%	3
5	Email	15.15%	5
6	Canvas	9.09%	3
7	Website (www.compton.edu/library)	18.18%	6
			33

Showing rows 1 - 8 of 8

Q4 - How did you find out about the Library? Select all that apply.

	Instructor										10
	Walk-In								8		
	Website (https://www.compton.edu/)								8		
	Canvas						6				
	Other			3							
	Fellow Student		2								
	Flyer		2								
0	1	2	3	4	5	6	7	8	9	10	11
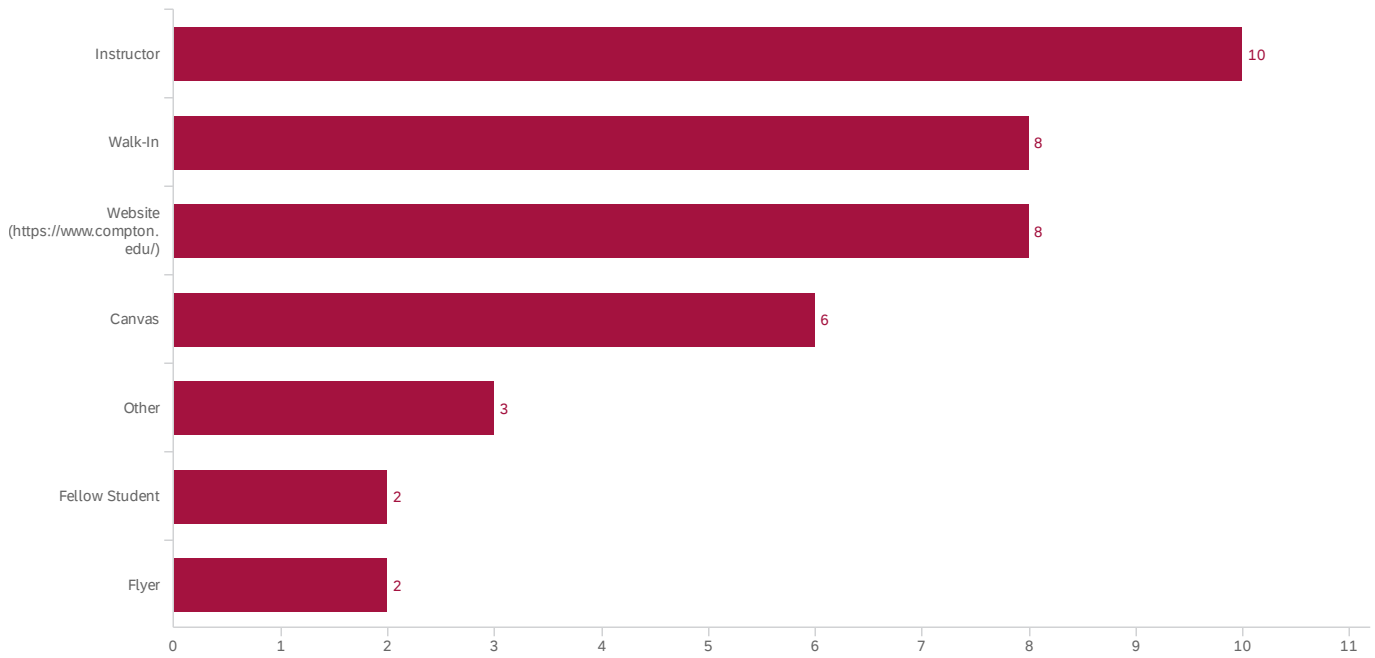
#	Field	Choice Count	
5	Website (https://www.compton.edu/)	20.51%	8
4	Walk-In	20.51%	8
7	Other	7.69%	3
1	Instructor	25.64%	10
3	Flyer	5.13%	2
2	Fellow Student	5.13%	2
6	Canvas	15.38%	6
			39

Showing rows 1 - 8 of 8

Q5 - You are a:

Student	17
Staff Member	2
Faculty Member	1
Other	
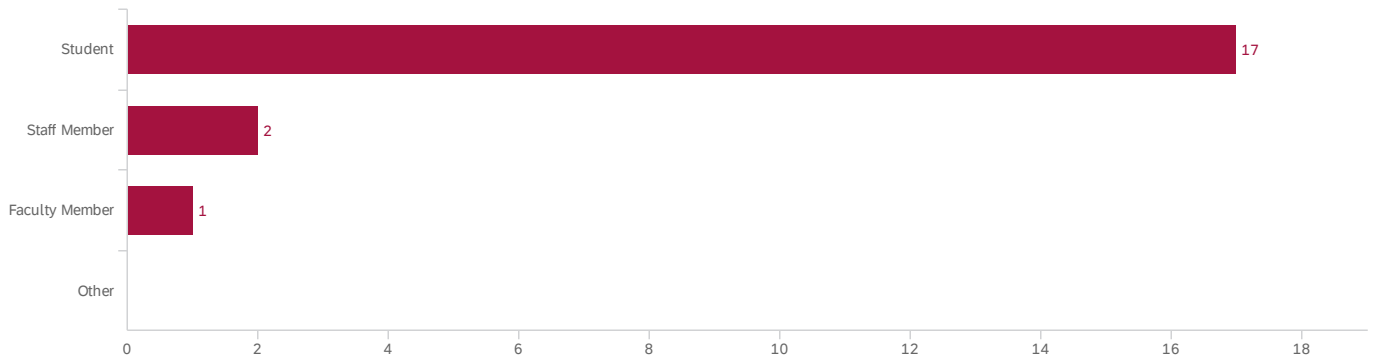
#	Field		Choice Count
1	Student	85.00%	17
3	Staff Member	10.00%	2
4	Other	0.00%	0
2	Faculty Member	5.00%	1
			20

Showing rows 1 - 5 of 5

Q6 - Library staff are helpful in assisting me with my needs.
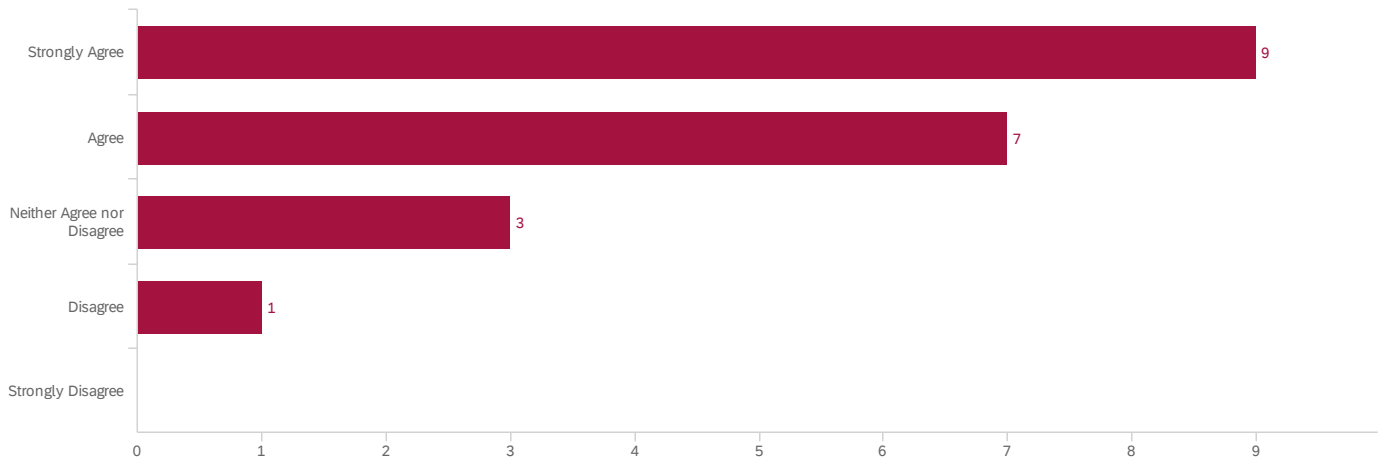
#	Field		Choice Count
1	Strongly Agree	45.00%	9
2	Agree	35.00%	7
3	Neither Agree nor Disagree	15.00%	3
4	Disagree	5.00%	1
5	Strongly Disagree	0.00%	0
			20

Showing rows 1 - 6 of 6

## Q7 - At what times do you usually use the Library? Select all that apply.

Early Mornings ██████████████████████████ 8

Early Afternoons ██████████████████████████ 8

Late Afternoons ███████████████ 5

Late Mornings ████████████ 4

Evenings ███ 1

0 1 2 3 4 5 6 7 8
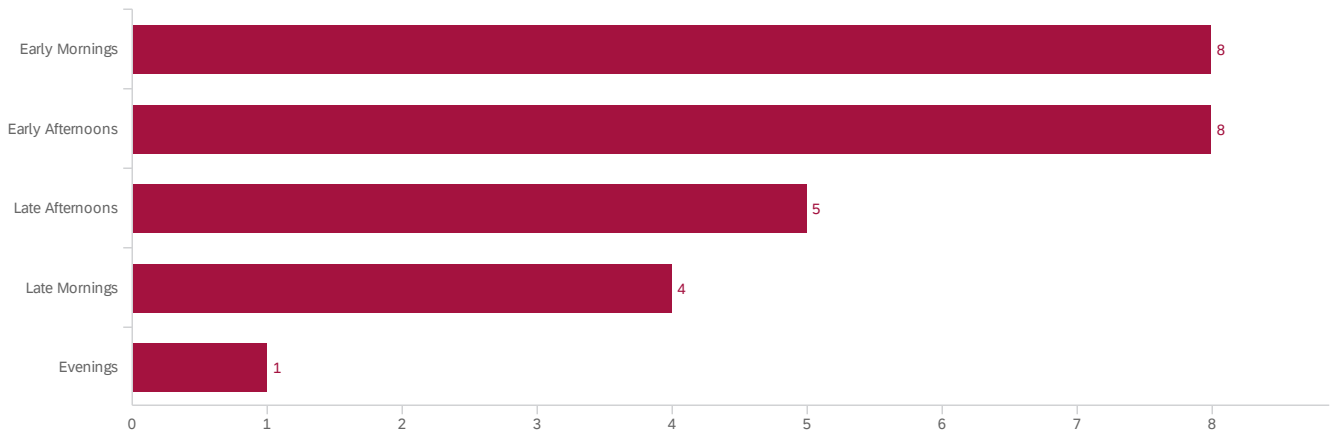
⚠️ Data source misconfigured for this visualization.

#	Field		Choice Count
1	Early Mornings	30.77%	8
2	Late Mornings	15.38%	4
3	Early Afternoons	30.77%	8
4	Late Afternoons	19.23%	5
5	Evenings	3.85%	1
			26

Showing rows 1 - 6 of 6

Q8 - Using the Library has helped me improve my grades.
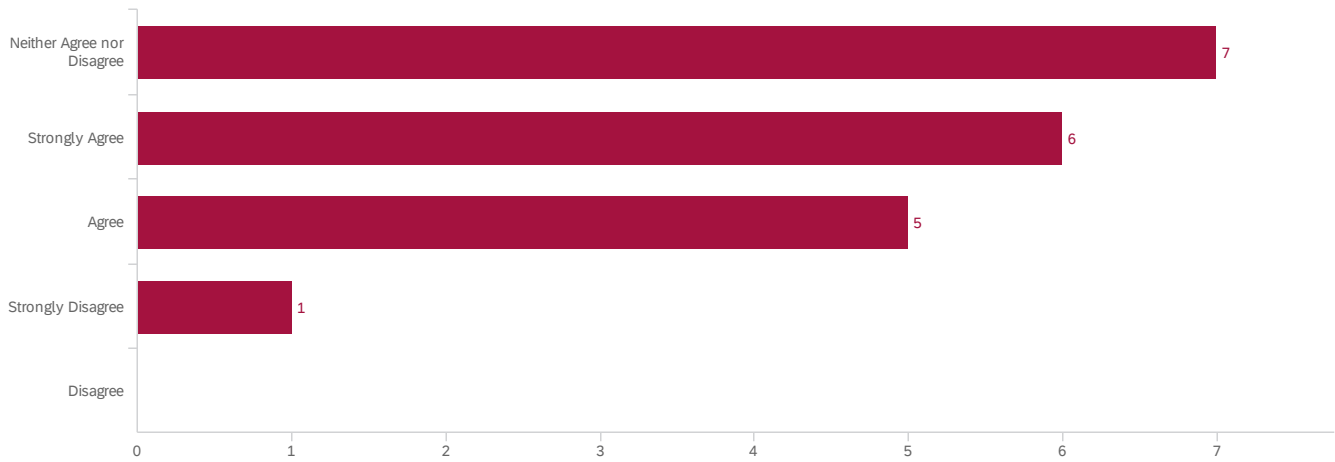
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Using the Library has helped me improve my grades.	1.00	5.00	2.21	1.06	1.11	19

#	Field		Choice Count
5	Strongly Disagree	5.26%	1
1	Strongly Agree	31.58%	6
3	Neither Agree nor Disagree	36.84%	7
4	Disagree	0.00%	0
2	Agree	26.32%	5
			19

Showing rows 1 - 6 of 6

Q9 - This semester is your:
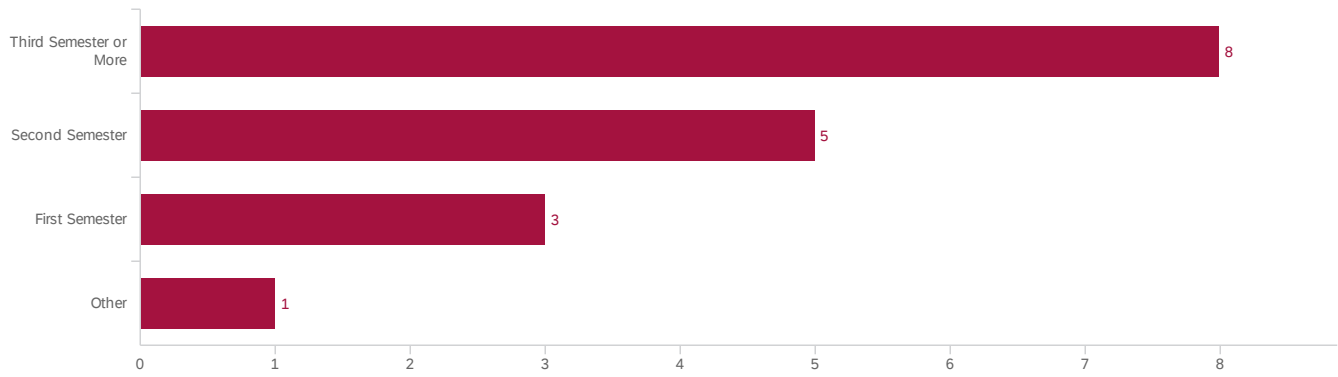
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	This semester is your: - Selected Choice	1.00	4.00	2.41	0.84	0.71	17

#	Field		Choice Count
1	First Semester	17.65%	3
2	Second Semester	29.41%	5
3	Third Semester or More	47.06%	8
4	Other	5.88%	1
			17

Showing rows 1 - 5 of 5

Q10 - The Library website (https://www.compton.edu/library/) is helpful in assisting with my research needs.

	Strongly Agree								8
	Agree							7	
	Neither Agree nor Disagree			3					
	Disagree	1							
	Strongly Disagree								
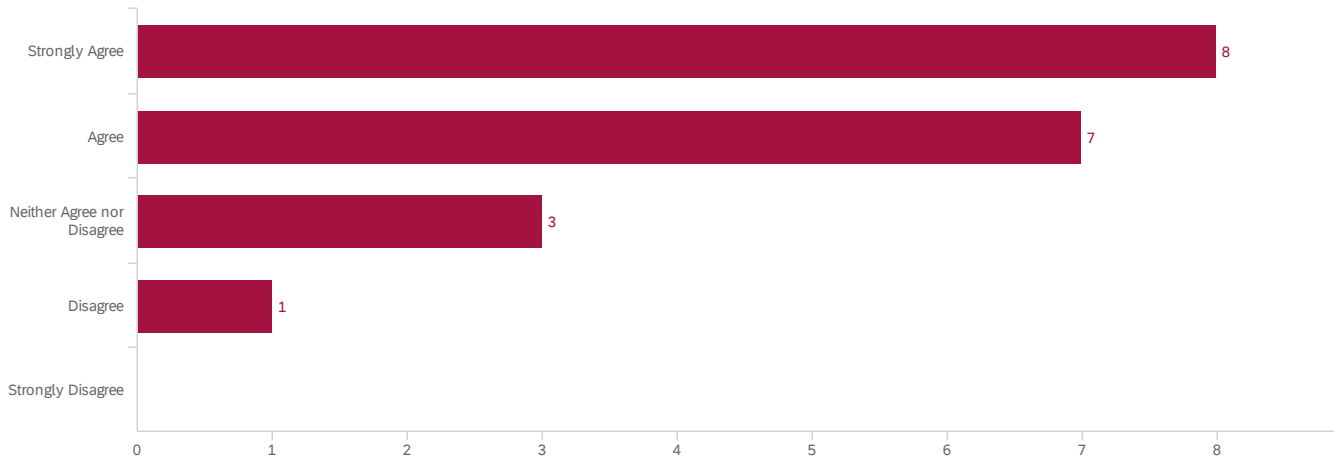
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The Library website (https://www.compton.edu/library/) is helpful in assisting with my research needs.	1.00	4.00	1.84	0.87	0.76	19

#	Field	Choice Count	
1	Strongly Agree	42.11%	8
2	Agree	36.84%	7
3	Neither Agree nor Disagree	15.79%	3
4	Disagree	5.26%	1
5	Strongly Disagree	0.00%	0
			19

Showing rows 1 - 6 of 6

Q11 - The Library's facilities (furniture, air conditioning, etc.) make it a comfortable place to visit.

Strongly Agree				9
Neither Agree nor Disagree		5		
Agree		4		
Disagree				
Strongly Disagree				
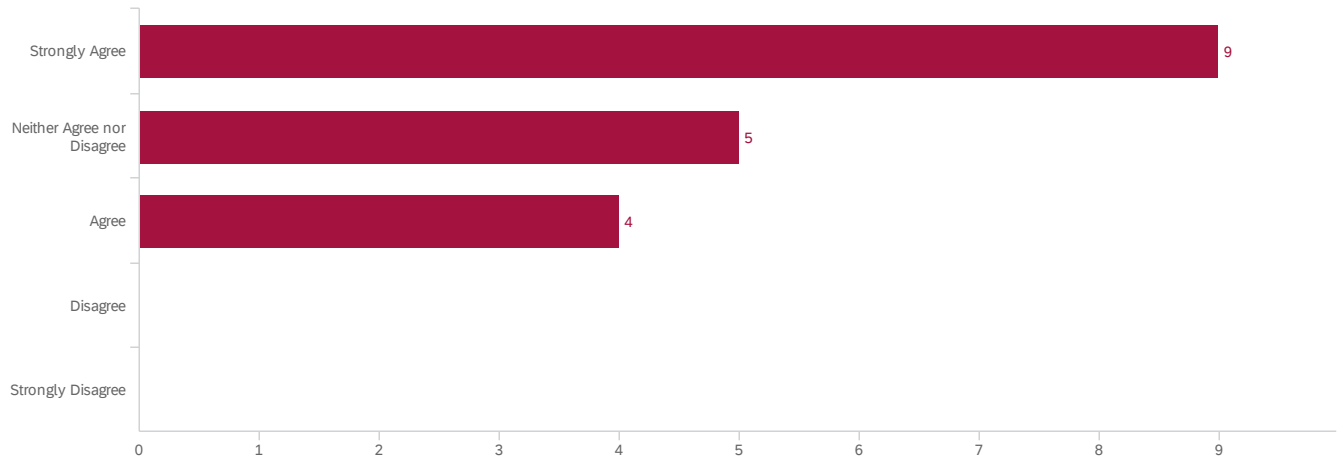
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The Library's facilities (furniture, air conditioning, etc.) make it a comfortable place to visit.	1.00	3.00	1.78	0.85	0.73	18

#	Field		Choice Count
1	Strongly Agree	50.00%	9
2	Agree	22.22%	4
3	Neither Agree nor Disagree	27.78%	5
4	Disagree	0.00%	0
5	Strongly Disagree	0.00%	0
			18

Showing rows 1 - 6 of 6

Q12 - I prefer to use:
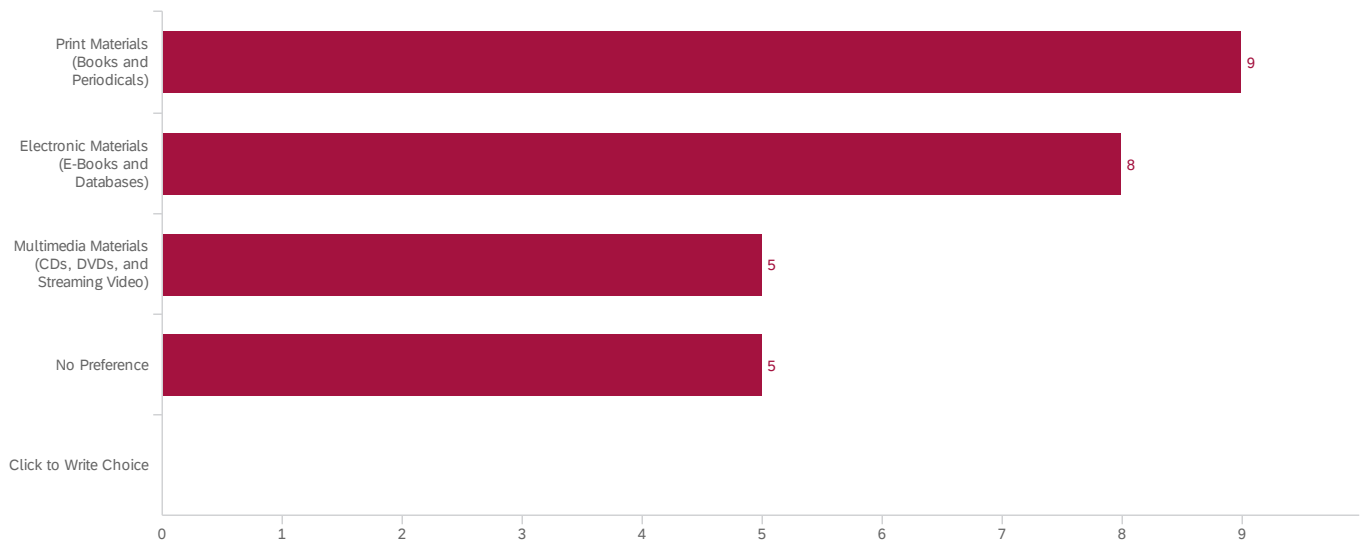
Data source misconfigured for this visualization.

#	Field	Choice Count	
1	Print Materials (Books and Periodicals)	33.33%	9
2	Electronic Materials (E-Books and Databases)	29.63%	8
3	Multimedia Materials (CDs, DVDs, and Streaming Video)	18.52%	5
4	No Preference	18.52%	5
5	Click to Write Choice	0.00%	0
			27

Showing rows 1 - 6 of 6

Q13 - How satisfied are you with the print collection?

Very Satisfied	7
Neutral	6
Satisfied	3
Don't Know	3
Dissatisfied	
Very Dissatisfied	

⚠️
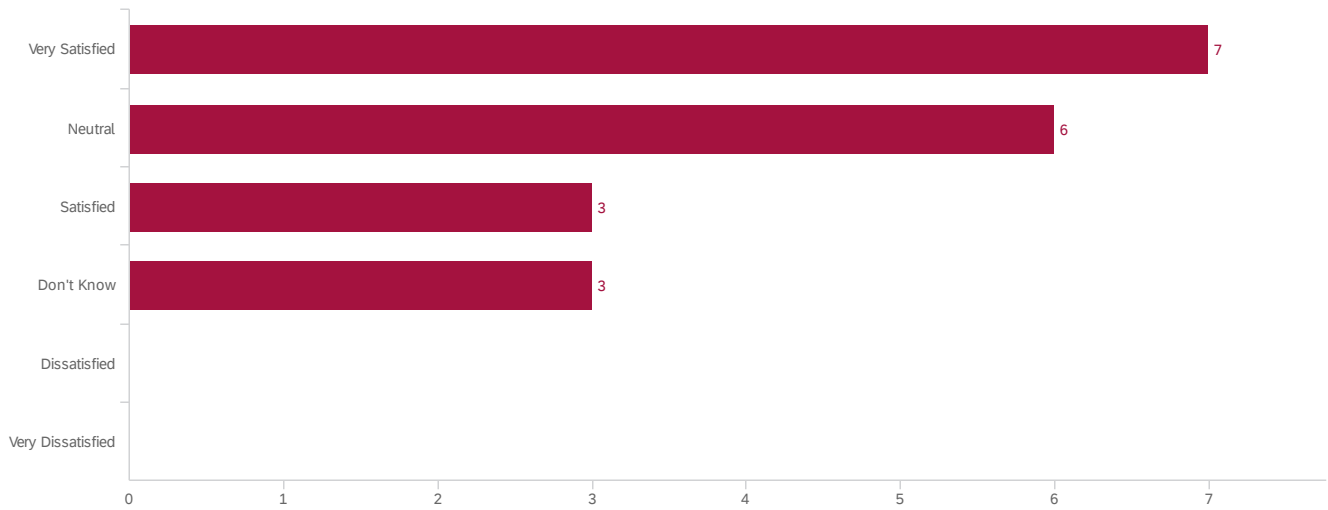
Data source misconfigured for this
visualization.

#	Field		Choice Count
1	Very Satisfied	36.84%	7
2	Satisfied	15.79%	3
3	Neutral	31.58%	6
4	Dissatisfied	0.00%	0
5	Very Dissatisfied	0.00%	0
6	Don't Know	15.79%	3
			19

Showing rows 1 - 7 of 7

Q15 - What do you use the Library for? Select all that apply.

Study Tables/Rooms	7
Research Help	7
Reserve Textbooks	6
Databases	6
Online Catalog	5
Recreational Reading	2
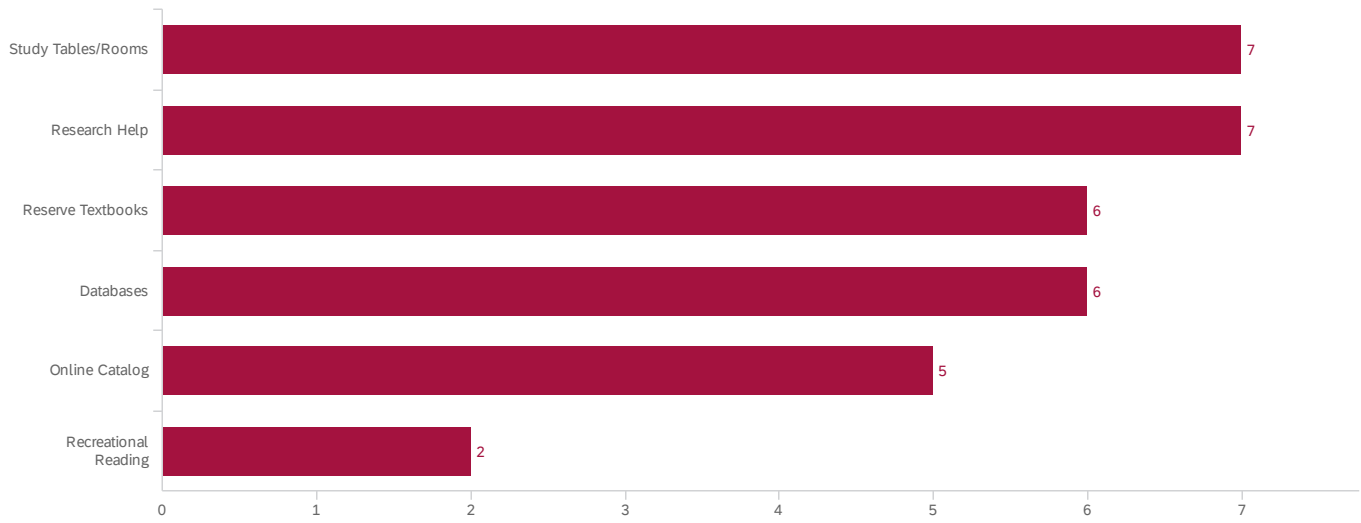
#	Field		Choice Count
1	Reserve Textbooks	18.18%	6
2	Online Catalog	15.15%	5
3	Recreational Reading	6.06%	2
4	Databases	18.18%	6
5	Study Tables/Rooms	21.21%	7
6	Research Help	21.21%	7
			33

Showing rows 1 - 7 of 7

Q16 - How satisfied are you with the reserve textbooks?
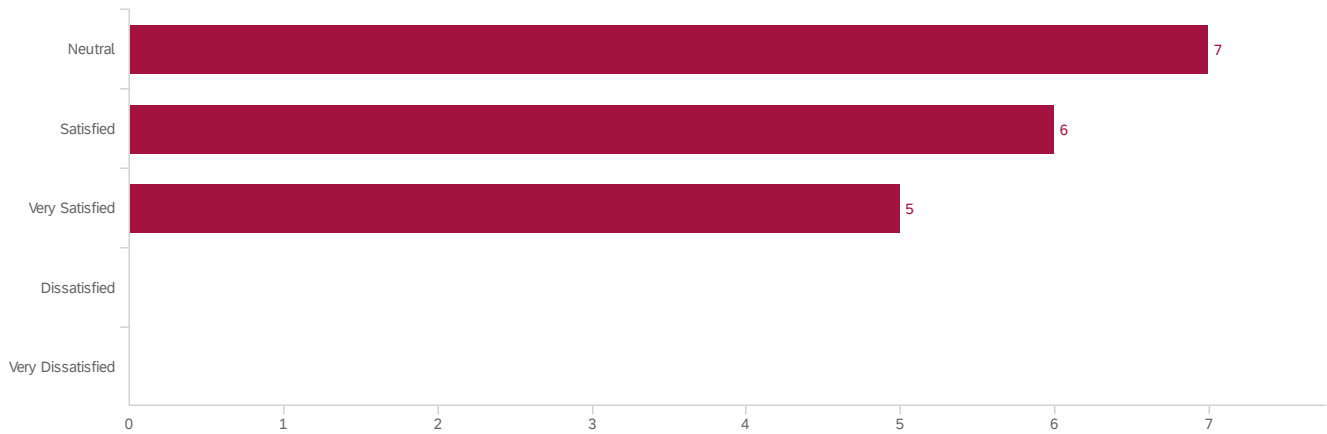
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How satisfied are you with the reserve textbooks?	1.00	3.00	2.11	0.81	0.65	18

#	Field		Choice Count
1	Very Satisfied	27.78%	5
2	Satisfied	33.33%	6
3	Neutral	38.89%	7
4	Dissatisfied	0.00%	0
5	Very Dissatisfied	0.00%	0
			18

Showing rows 1 - 6 of 6

# Q17 - How satisfied are you with the online databases (EBSCO, ProQuest, etc.)?
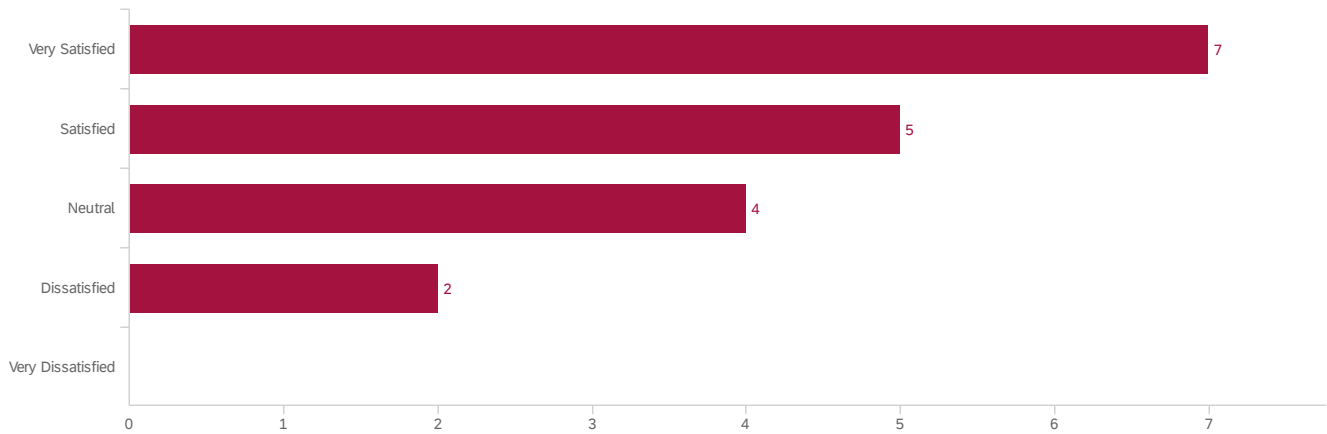
	Very Satisfied	7
	Satisfied	5
	Neutral	4
	Dissatisfied	2
	Very Dissatisfied	

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How satisfied are you with the online databases (EBSCO, ProQuest, etc.)?	1.00	4.00	2.06	1.03	1.05	18

#	Field		Choice Count
1	Very Satisfied	38.89%	7
2	Satisfied	27.78%	5
3	Neutral	22.22%	4
4	Dissatisfied	11.11%	2
5	Very Dissatisfied	0.00%	0
			18

Showing rows 1 - 6 of 6

Q18 - How satisfied are you with the group study rooms?
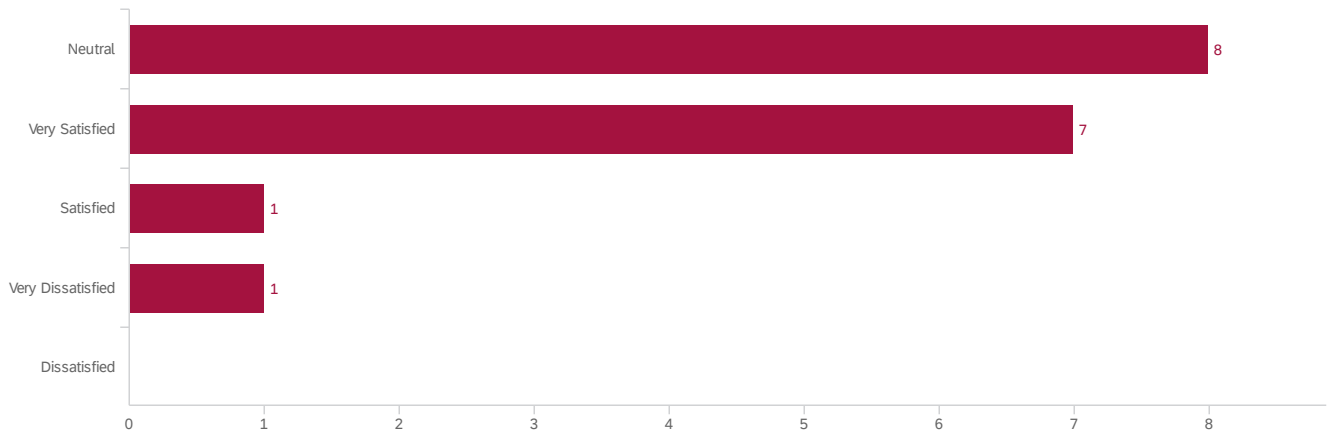
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How satisfied are you with the group study rooms?	1.00	5.00	2.24	1.16	1.36	17

#	Field		Choice Count
1	Very Satisfied	41.18%	7
2	Satisfied	5.88%	1
3	Neutral	47.06%	8
4	Dissatisfied	0.00%	0
5	Very Dissatisfied	5.88%	1
			17

Showing rows 1 - 6 of 6

Q19 - What materials should the Library acquire? Select all that apply.

Electronic Materials (E-Books and Databases) — 12
Print Materials (Books and Periodicals) — 8
Multimedia Materials (CDs, DVDs, and Streaming Video) — 4
Other — 1
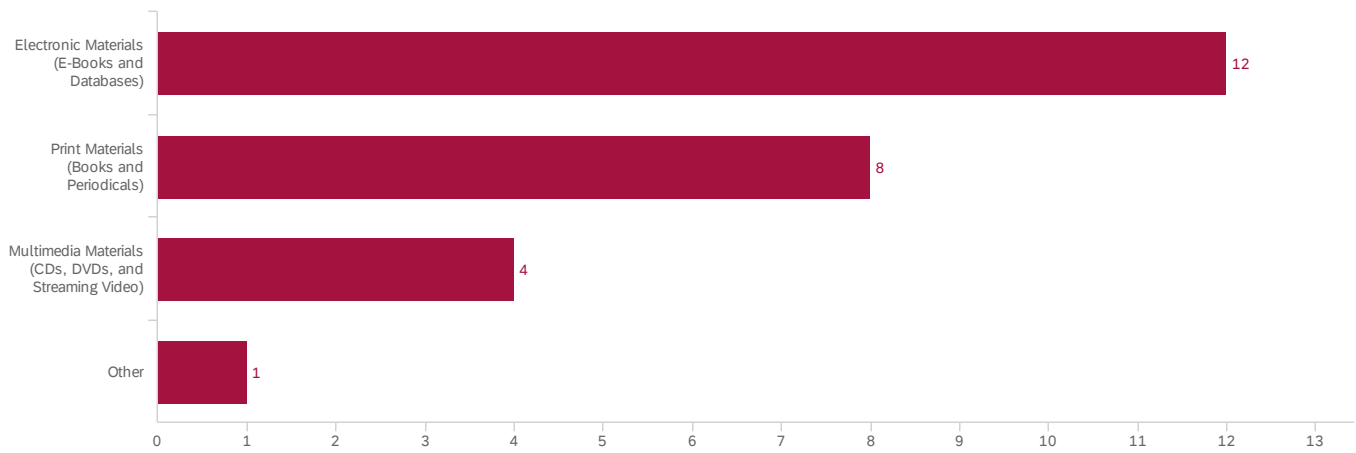
#	Field	Choice Count	
1	Print Materials (Books and Periodicals)	32.00%	8
2	Electronic Materials (E-Books and Databases)	48.00%	12
3	Multimedia Materials (CDs, DVDs, and Streaming Video)	16.00%	4
4	Other	4.00%	1
			25

Showing rows 1 - 5 of 5

Q19_4_TEXT - Other

Other
Working copy machines

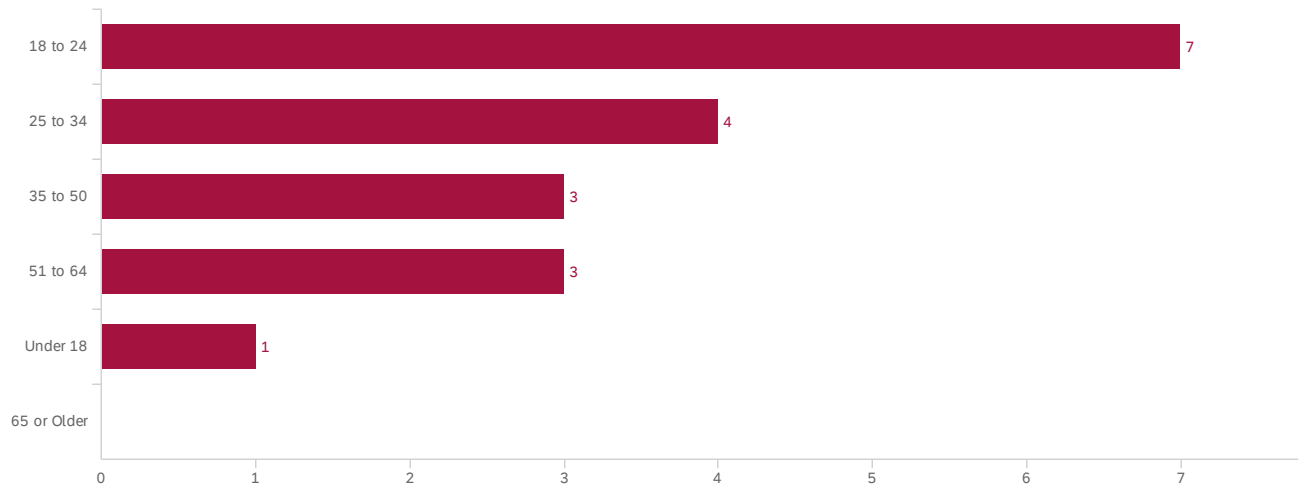## Q24 - Anything else we should know?

Anything else we should know?

Better seating and privacy

NA

It was horrible trying to get into contact with someone in the library using the chat. No one ever responded even though it said people were online. All I needed were the database code to access them.
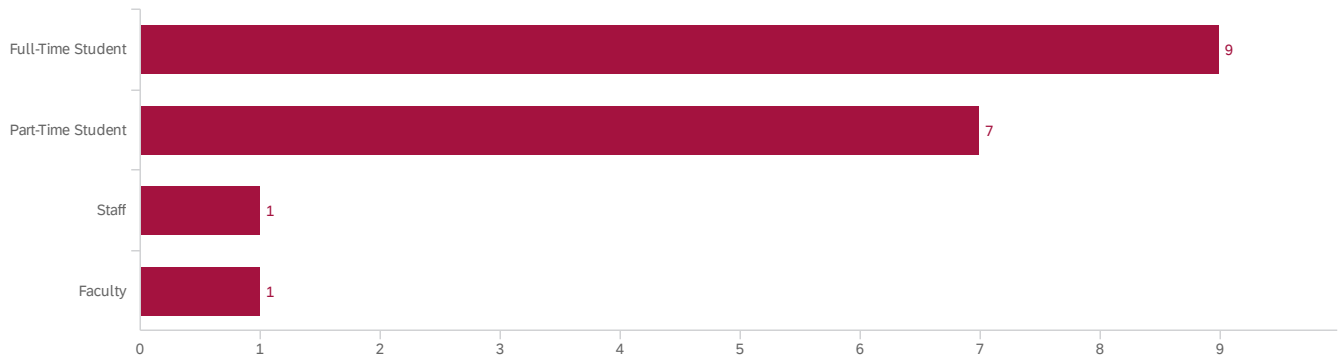
Q20 - Age:

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Age:	1.00	5.00	3.00	1.20	1.44	18

#	Field		Choice Count
1	Under 18	5.56%	1
2	18 to 24	38.89%	7
3	25 to 34	22.22%	4
4	35 to 50	16.67%	3
5	51 to 64	16.67%	3
6	65 or Older	0.00%	0
			18

Showing rows 1 - 7 of 7

Q21- Status

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Status:	1.00	4.00	1.67	0.82	0.67	18

#	Field		Choice Count
1	Full-Time Student	50.00%	9
2	Part-Time Student	38.89%	7
3	Staff	5.56%	1
4	Faculty	5.56%	1
			18

Showing rows 1 - 5 of 5

Q22 - Gender:
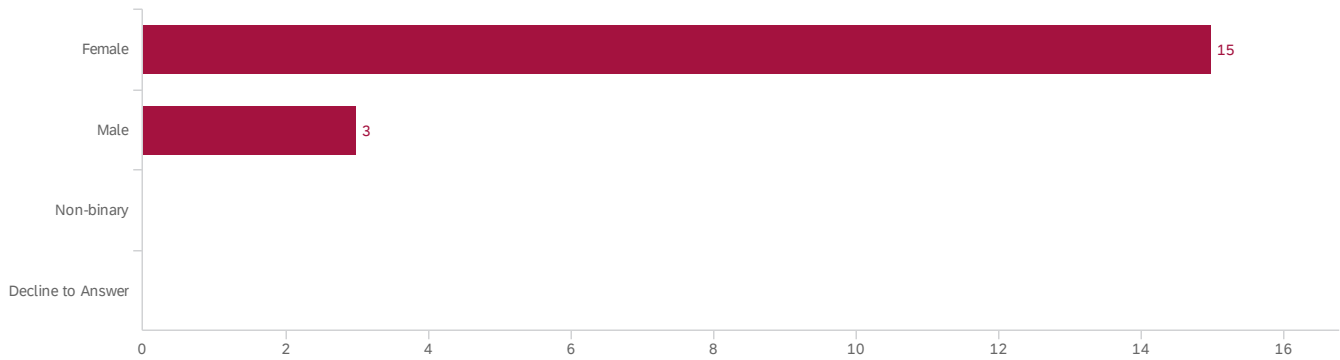
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Gender:	1.00	2.00	1.83	0.37	0.14	18

#	Field		Choice Count
1	Male	16.67%	3
2	Female	83.33%	15
3	Non-binary	0.00%	0
4	Decline to Answer	0.00%	0
			18

Showing rows 1 - 5 of 5

Q23 - Ethnicity:
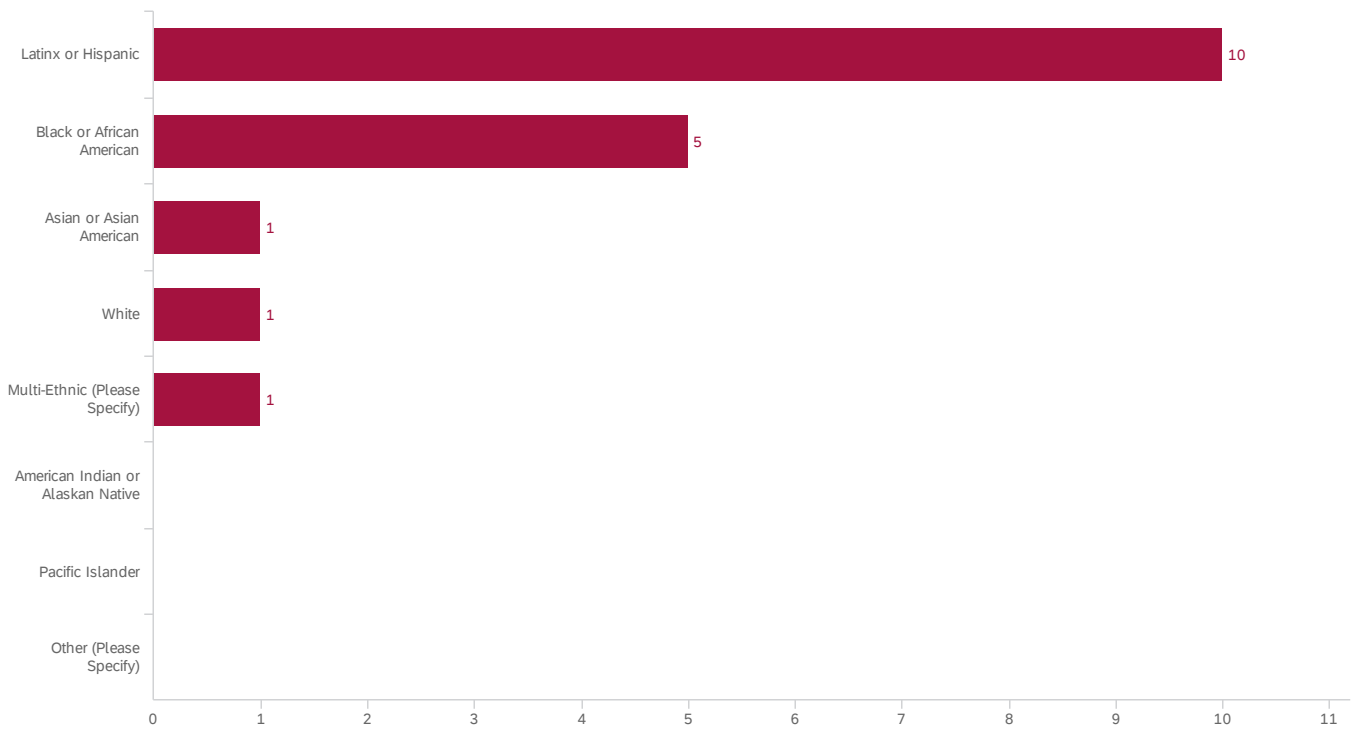
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ethnicity: - Selected Choice	1.00	7.00	3.39	1.70	2.90	18

#	Field		Choice Count
1	Black or African American	27.78%	5
2	American Indian or Alaskan Native	0.00%	0
3	Asian or Asian American	5.56%	1
4	Latinx or Hispanic	55.56%	10
5	Pacific Islander	0.00%	0
6	White	5.56%	1
7	Multi-Ethnic (Please Specify)	5.56%	1
8	Other (Please Specify)	0.00%	0
			18

Showing rows 1 - 9 of 9

Q24 - Sentiment

⚠️
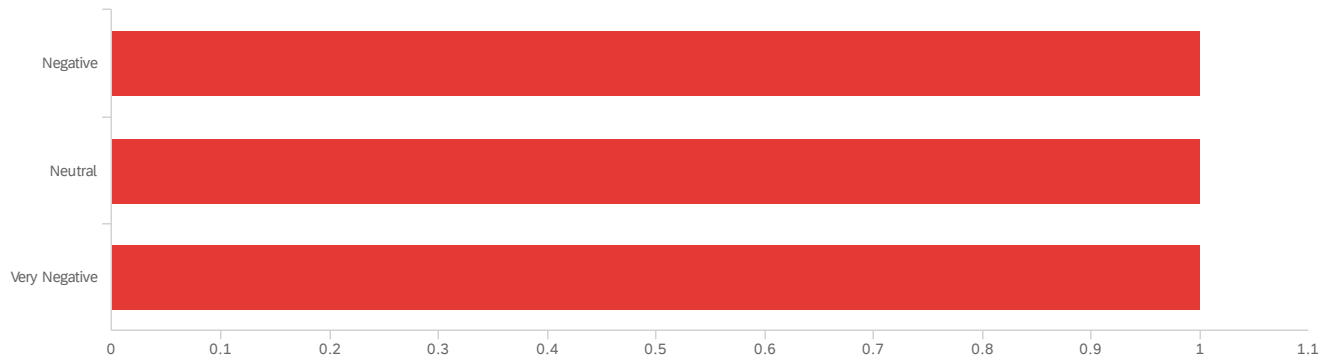
Data source misconfigured for this visualization.

#	Field	Choice Count	
Negative	Negative	33.33%	1
Neutral	Neutral	33.33%	1
Very Negative	Very Negative	33.33%	1
			3

Showing rows 1 - 4 of 4

Q24 - Topics
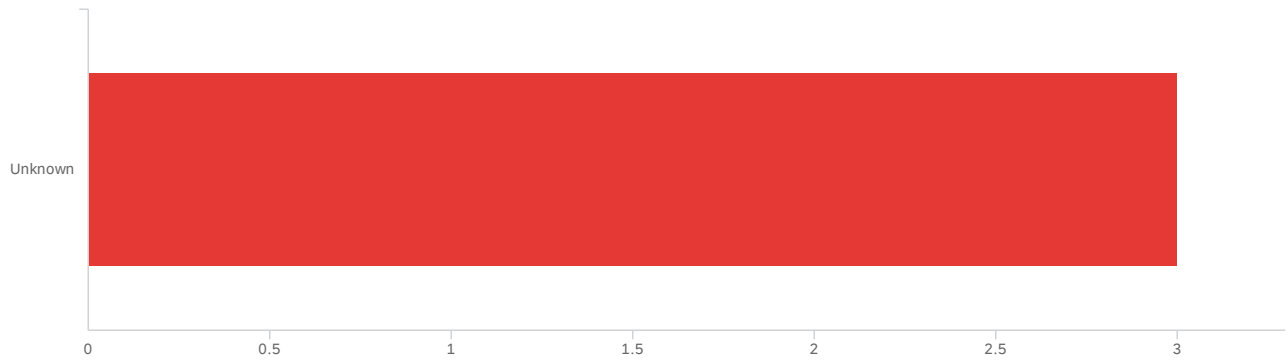
#	Field		Choice Count
Unknown	Unknown	100.00%	3

Showing rows 1 - 1 of 1

Q4_7_TEXT - Sentiment

Neutral

0   0.2   0.4   0.6   0.8   1   1.2   1.4   1.6   1.8   2   2.2

⚠️
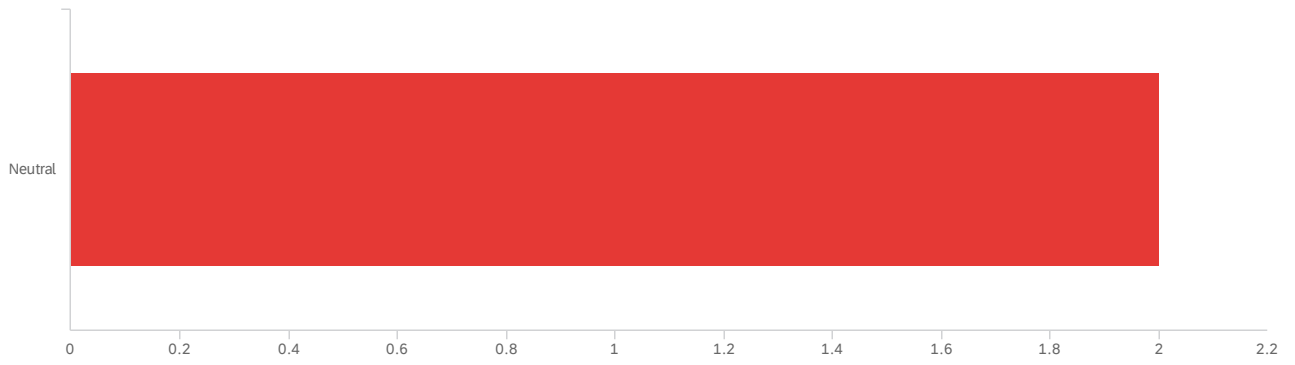
Data source misconfigured for this
visualization.

#	Field		Choice Count
Neutral	Neutral	100.00%	2

Showing rows 1 - 1 of 1

Q4_7_TEXT - Topics
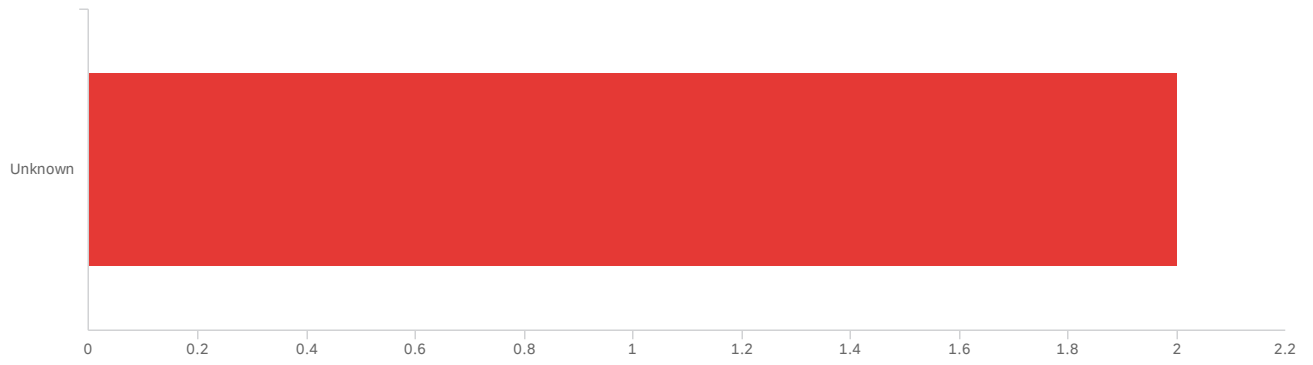
#	Field		Choice Count
Unknown	Unknown	100.00%	2

Showing rows 1 - 1 of 1