



# Spring 2024 Student Withdraw Report

May 27, 2024

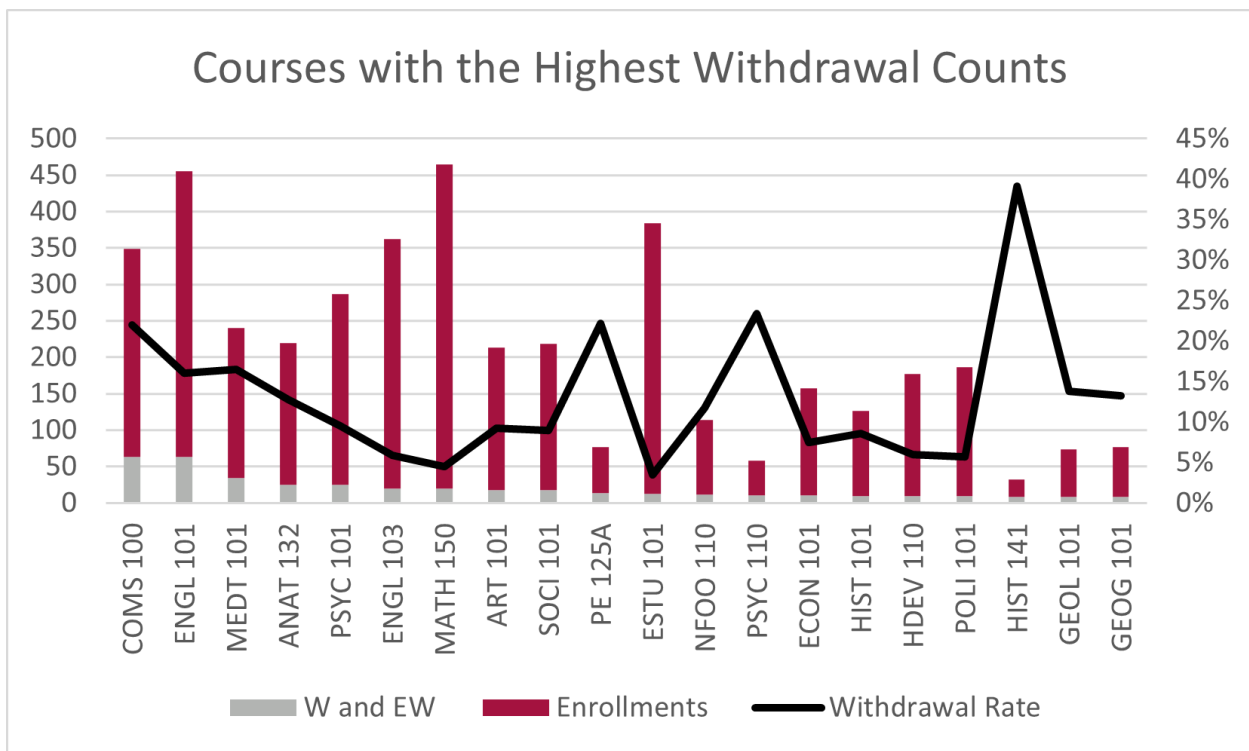
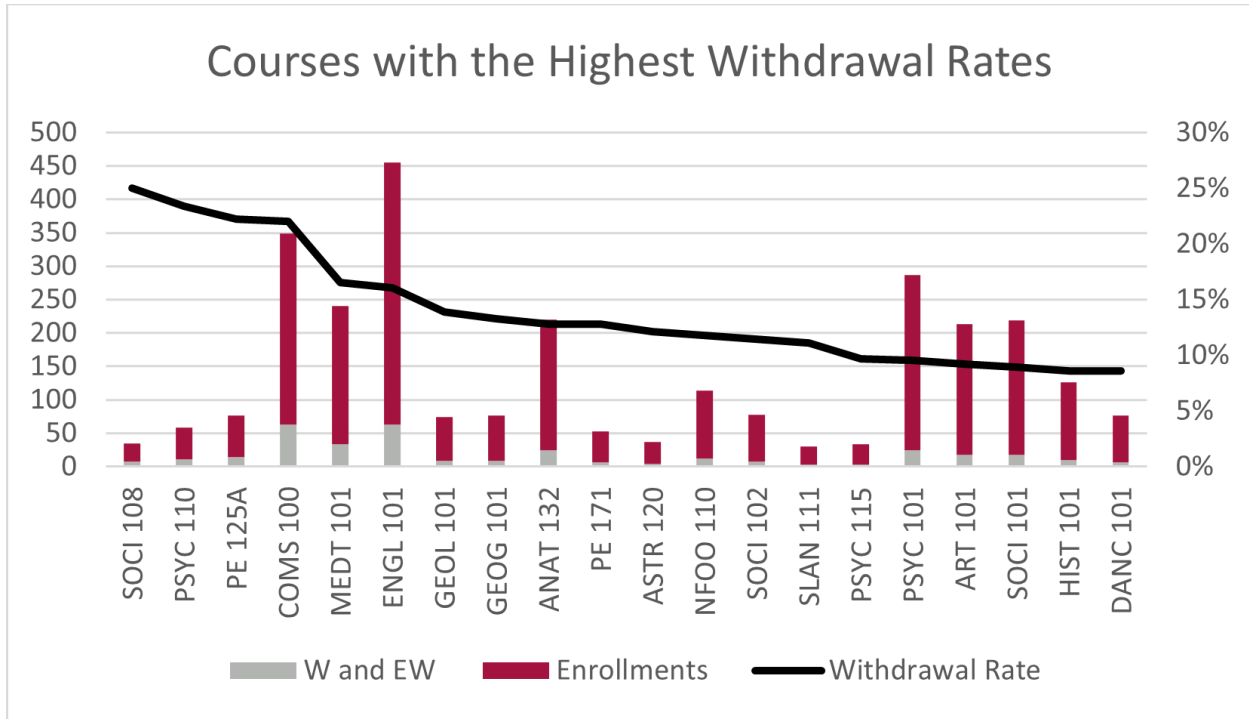
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The Office of Institutional Effectiveness distributed the Student Withdraw Survey to all students who withdrew from a Spring 2024 course.

- The survey was distributed to N = 977 students, of whom n = 109 responded giving a **response rate of 11.2%**. This is a decent response rate given the type of survey, the target population or students who have withdrawn, and lack of incentive to complete the survey. Nevertheless, the results **can be generalized** to the larger population of students who withdrew from courses.
  - **19%** of respondents (n = 21) **withdrew from more than one class**, with 15% (n = 16) withdrawing from three or more courses.
  - Most respondents indicated that they **intend to re-enroll** in the same class in a future term at Compton College.
  - **"Family or personal responsibilities"** and **"feeling unprepared"** are the two options with which respondents agreed the most.
  - Respondents have an **overall positive view of Compton College**, with 73% responding "Very satisfied" or "Satisfied" with their academic experience. Only 2% indicated that they were "Dissatisfied" and 0% selected "Very dissatisfied."
  - Students who responded (n = 84) **overwhelmingly did not access student support services** such as tutoring despite knowing about them. Students who did not feel prepared for their courses (n = 34) accessed these resources at **even lower rates**.
  - Of those who responded (n = 80), **53% indicated interest in** being contacted by a Compton College representative to assist them in **resuming their studies**. A list of those individuals was given to the Call Center.
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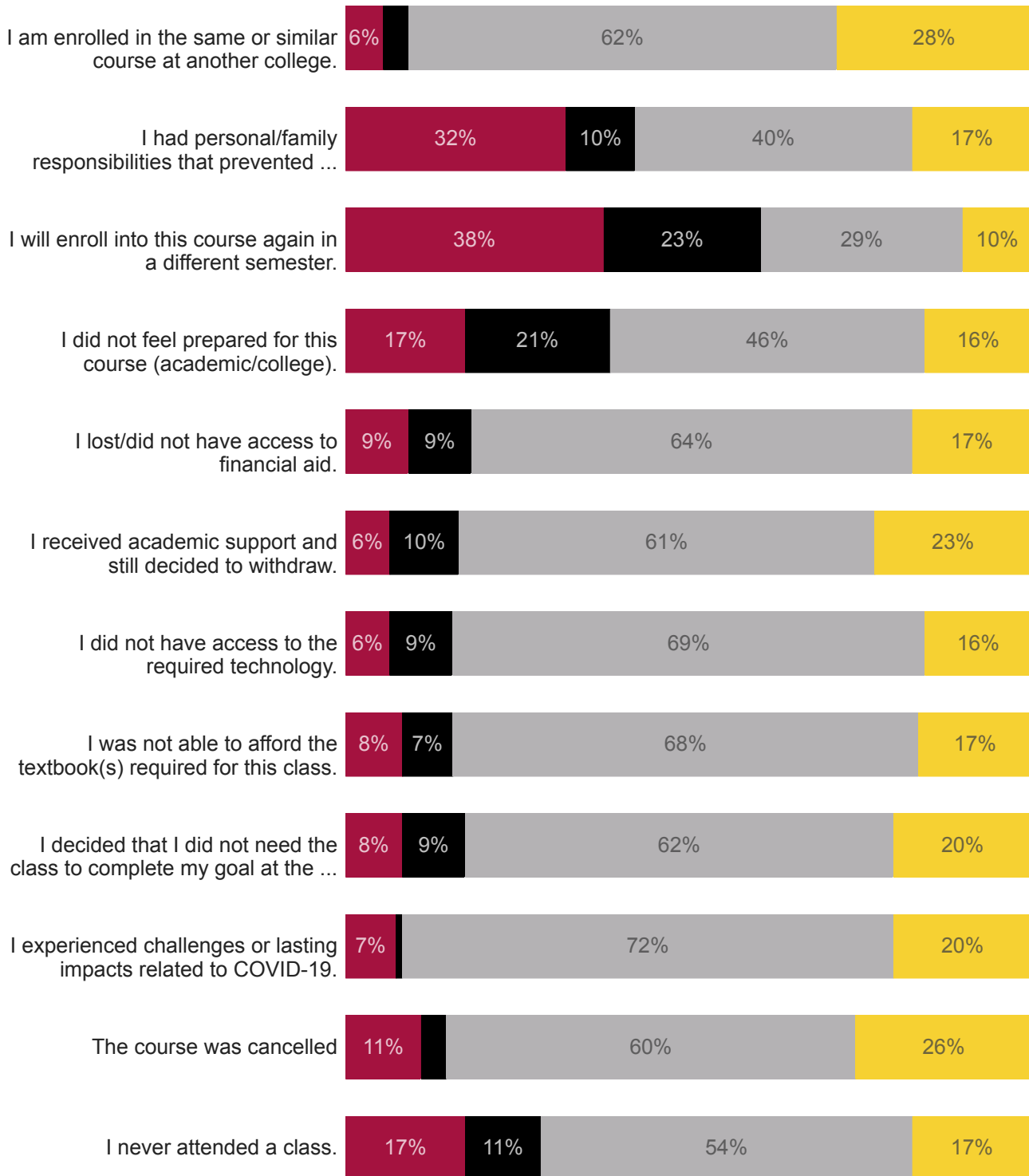
## Quantitative Analysis

The following two charts illustrate the 20 courses with the highest **withdrawal rates** and **withdrawal counts** in the Spring of 2024. Please note that when looking at the withdrawal rates, the results only include courses with an enrollment of greater than 25 students.



# I withdrew from course 1 because

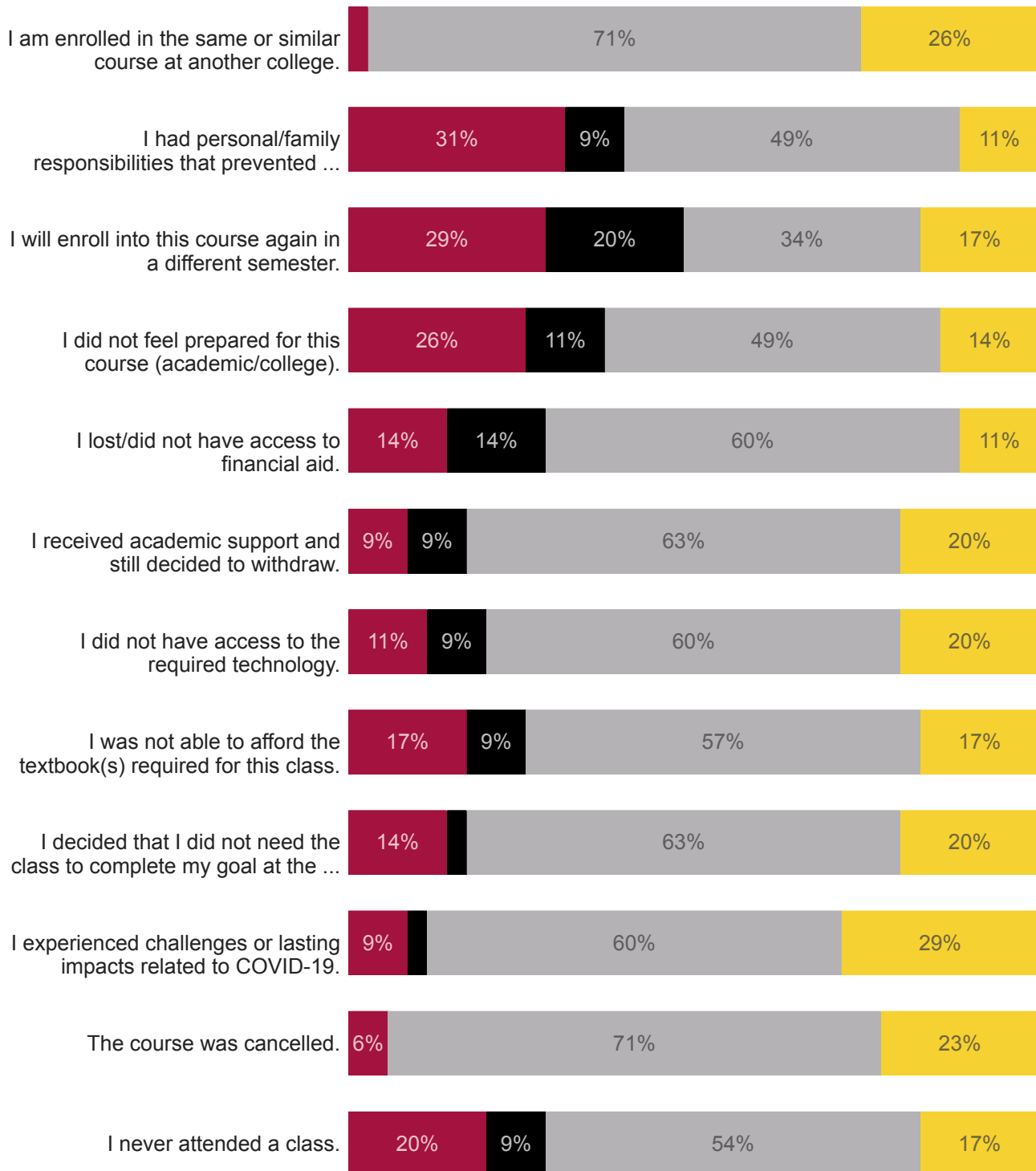
109 Responses



● Strongly agree ● Agree ● Disagree ● Strongly disagree

## I withdrew from course 2 because

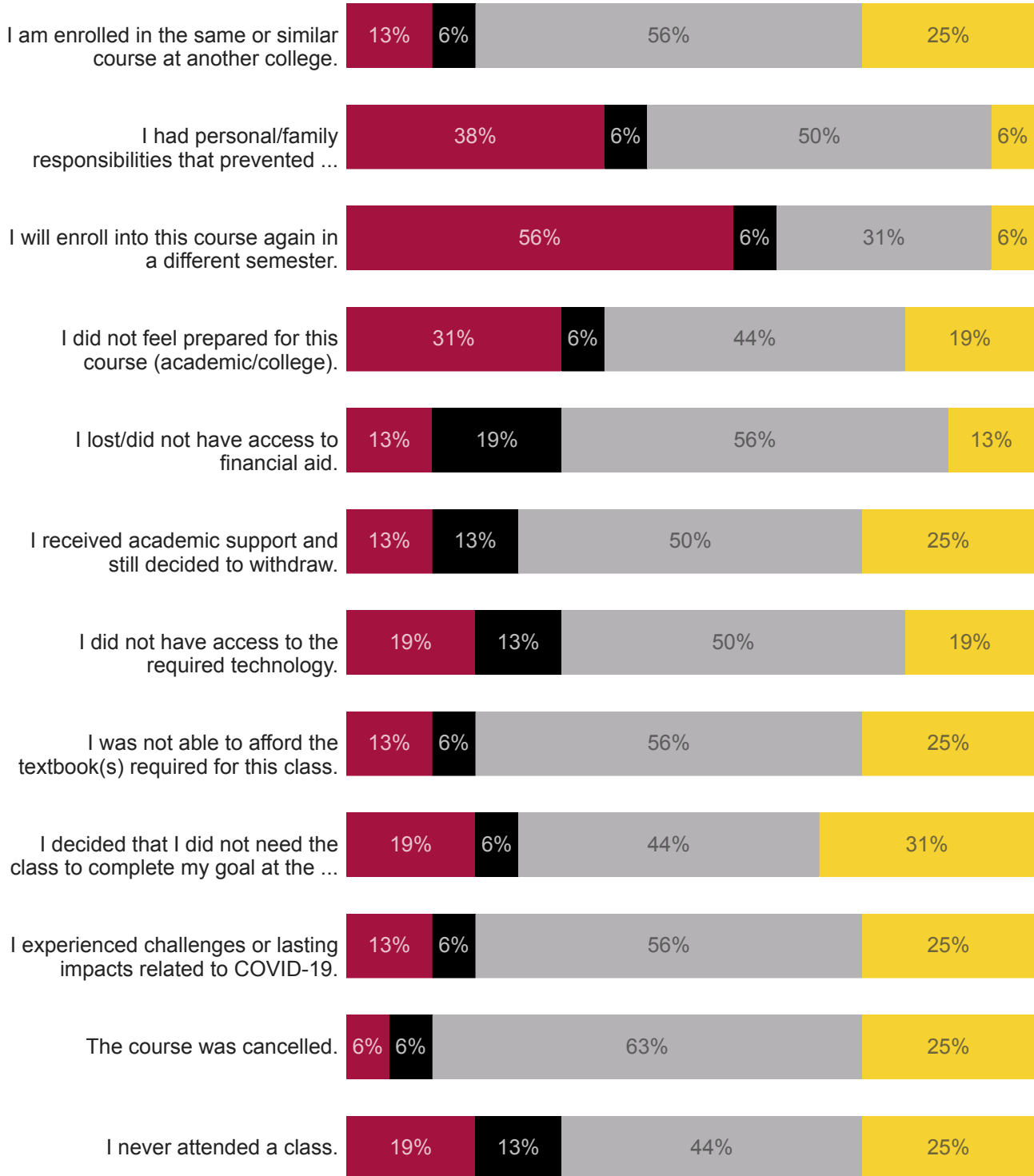
35 Responses



● Strongly agree ● Agree ● Disagree ● Strongly disagree

# I withdrew from course 3 because

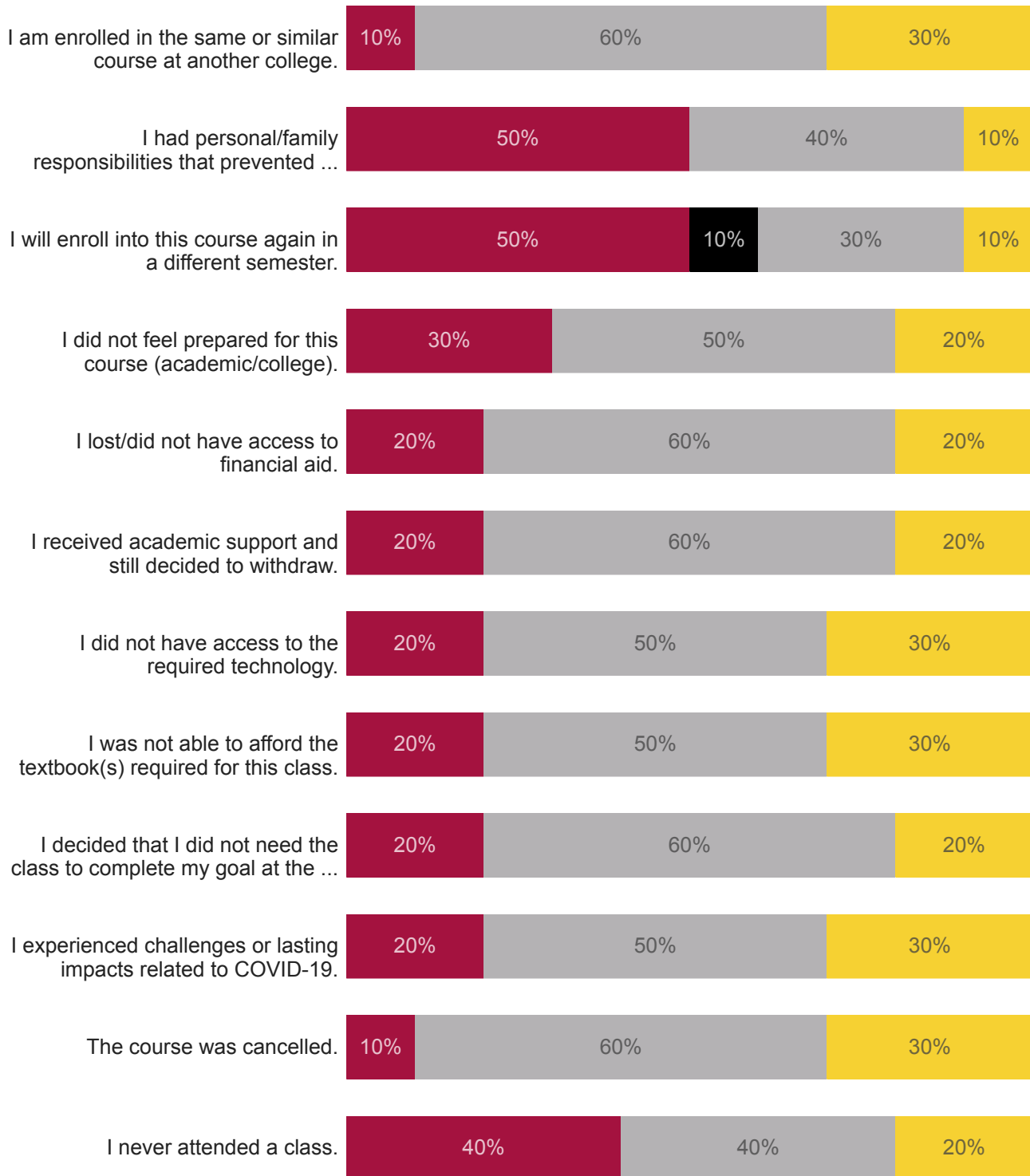
16 Responses



● Strongly agree ● Agree ● Disagree ● Strongly disagree

# I withdrew from course 4 because

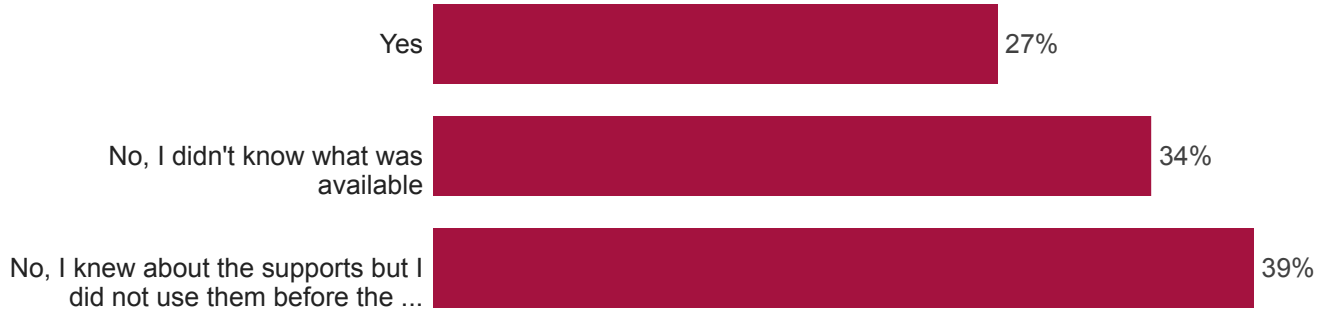
10 Responses



● Strongly agree ● Agree ● Disagree ● Strongly disagree

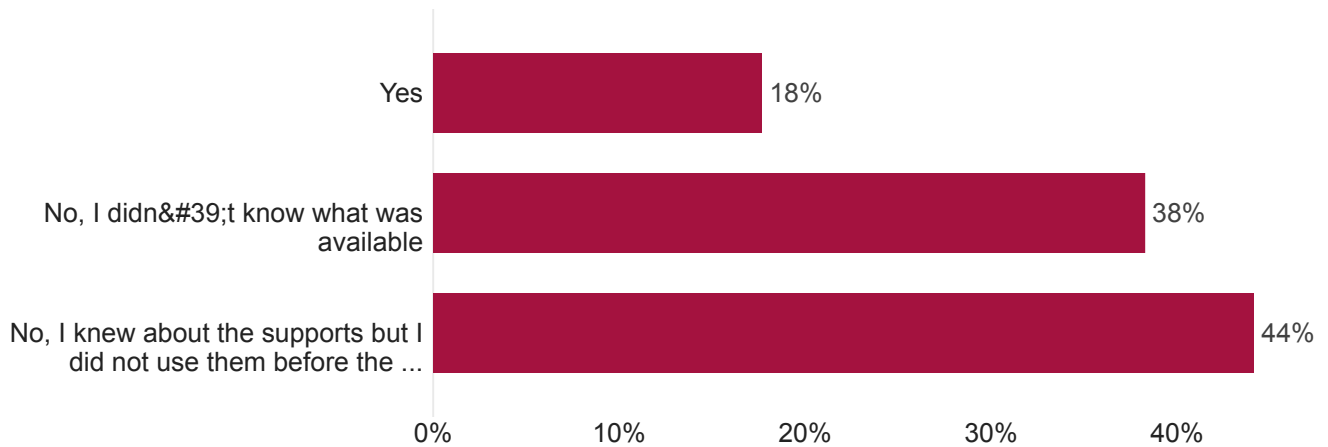
### Did you access student supports from the college (e.g., tutors, the Student Success Center)?

82 Responses



### Did students *who felt unprepared for their courses* access student supports from the college (e.g., tutors, the Student Success Center)?

34 Responses



### Please rate your overall experience at Compton College:

82 Responses



### Would you like us to contact you to discuss future enrollment at Compton College? (A list of these respondents was provided to the call center)

80 Responses



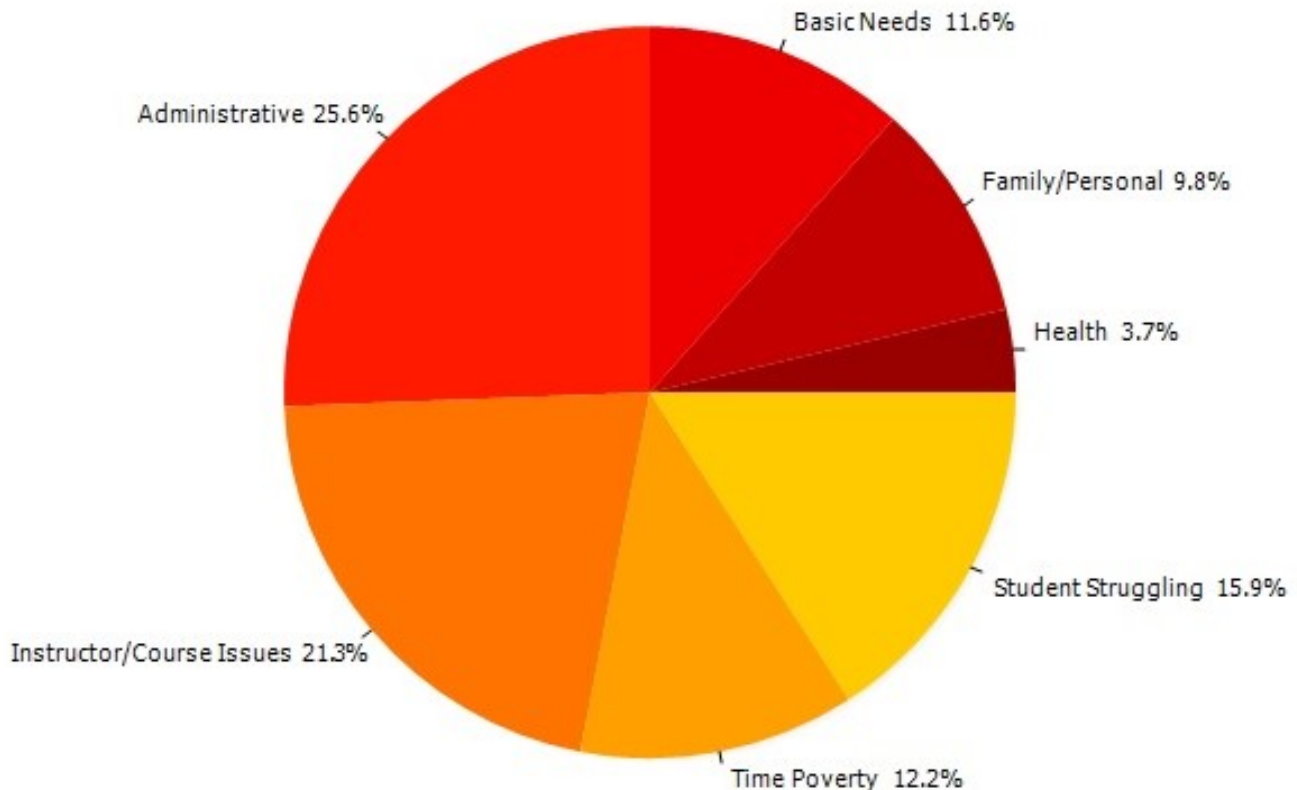


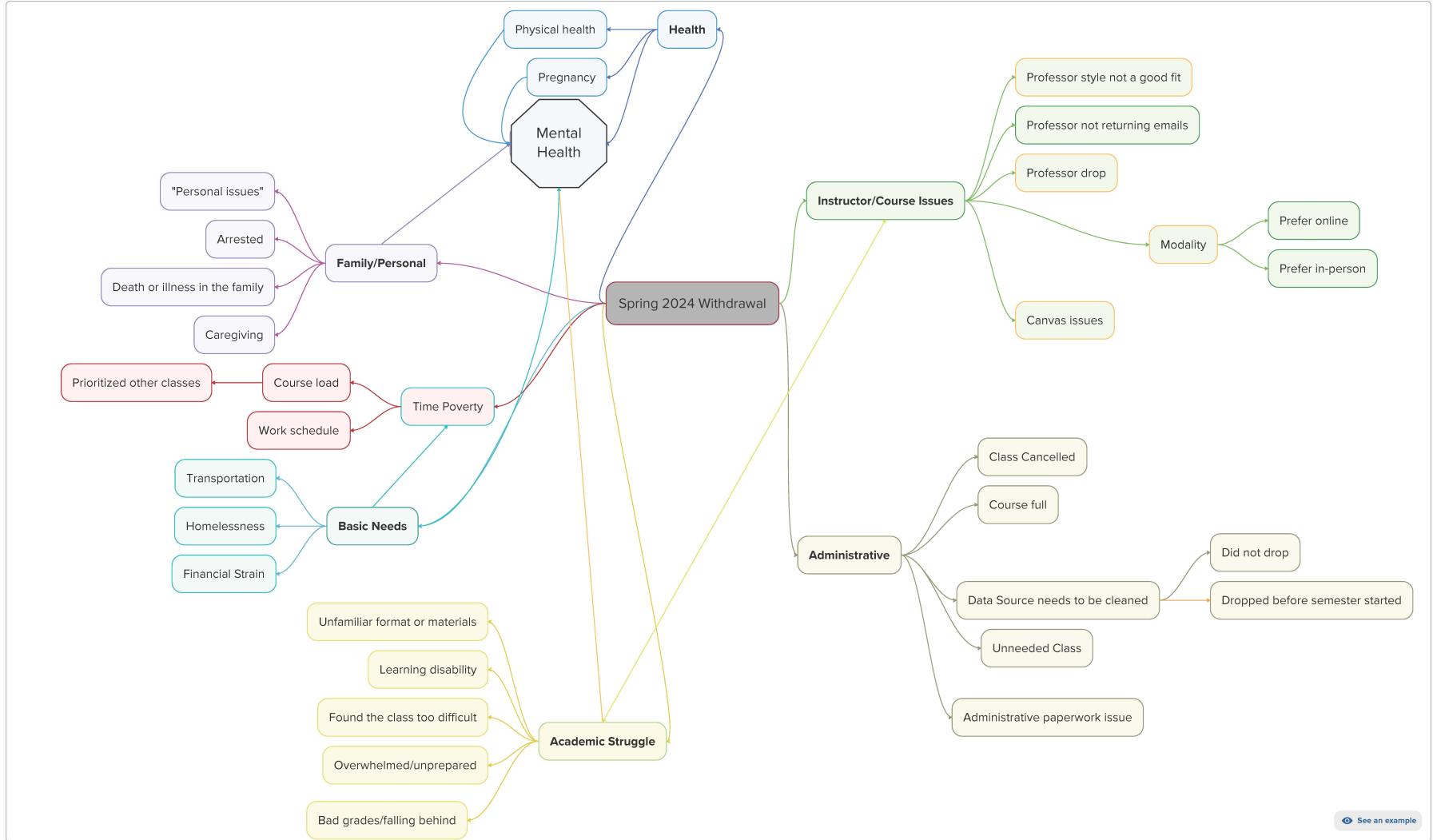
## Qualitative Analysis of Students' Responses

Qualitative analysis reveals the following about students' withdrawal reasons:

- Students very **rarely dropped** a course because they were **taking it at another college**.
- The most frequent theme, after administrative issues, was **difficulties with the instructor or the course**, including the professor's instructional style, course modality, and communication issues with instructors.
- **"Instructor or Course" was closely related to "Academic Struggles"** with students feeling overwhelmed, underprepared, or finding the format unfamiliar.
- **Non-academic concerns dominate** the qualitative responses (37.3%) after "Administrative Issues":
  - Basic needs: homelessness, financial strain, transportation.
  - Health: physical and mental, pregnancy.
  - Family or personal: death or illness in the family, caregiving, being arrested.
  - Time poverty: prioritizing other courses, scheduling course load, work conflicts.

### Student Withdrawal Reasons





## Provide more information on your reasons to withdraw:

- I don't know
- I had personally and mental issues occurring
- I believed the class was canceled.
- I withdrew from CRSE X because I've had Professor X before and didn't want to take him again, and I don't have transportation to get to the school, online was a better option
- I attended the class regularly and did the course work. The teacher dropped me from the class without notice, warning and or reason. I will however take the class another semester to fulfill my requirements for a degree in liberal arts.
- The class only had 3 students , not enough to have class
- I made the disheartening decision to withdraw from this course due to my financial situation, as well as personal obligations. I am currently taking another course at a different college & unfortunately my schedule did not align.I hope to rejoin soon
- The professor never responded to any of my emails that I had sent because I had lost a family member and I emailed my professor but he never responded back to me so I ended up dropping the class because I didn't want to get dropped from the class.
- I am experiencing financial challenges that are impacting my ability to further my studies.
- I signed up for medical terminology twice on accident I am currently taking medical terminology 101 on campus.
- I was sent an alternate class number with availability since I was on the wait list for the other class
- I am taking the class I switched schedules
- I didn't drop this class this semester I still have it.
- I dropped from biol 100, to reregister to the class. The system was blotchy.
- I was notified the class was cancelled due to low enrollment, I made a quick change so as not to interrupt my spring courses and replaced it with another sociology class. I was notified soon after the message of cancellation was just a mistake.
- I enrolled Anatomy on the same semester but online hybrid (Saturday class).
- The professor for this class did not seem too interested in teaching the class for success.
- I changed my major
- I never took an online class before. im going to take this class in the summer.
- I only took 12 units this semester and I am still in those classes
- I dropped from Math 130 because I'm experiencing a homeless situation while pregnant and was unprepared to continue with the class due to not finding housing in time.
- I drop the class because it was to difficult
- I am unable to commit to the course because of financial reasons.
- I believe I was dropped due to picking the wrong class and didn't check in with a professor in a timely manner, I am currently planning to do COSM 114 in the summer for night classes.
- To be honest I'm not sure what ENGL 103 I had been registered to. I had unregistered myself from one before the semester had started and registered into ENGL 101 because I do need it at the moment. Plus, I never had an ENGL 103 class on my canvas.
- I withdrew because the course and requirements and the commitment of the class was overwhelming and I did not know nor did I feel comfortable in what I was doing or in the navigation of the technology materials.
- I tried really hard to submit assignments not fully understanding the grading method. Rubrics were not provided for the assignment or weekly discussion. I became really discouraged when I received a 0 on my midterm assignment and designed to withdraw
- I did not have time and it is a conflict with work schedules.
- This a mistake in part because have taken this course in the year 2012 when then it was El Camino Compton Center, have transcript for validation.

- My recollection I was not enrolled into coms 100. I have plans to take that class later. As it is on my ED plan. I did enroll at the start of enrollment for spring as a mistake but corrected the enrollment before the classes started.
- hello, i am here on campus early for the same reason, i will be speaking to a counselor today
- I was told that there wasn't enough students registered.
- Meeting with my councilor helped me see that this class was an extra class that was not needed for my degree.
- I was originally told by the nursing director In the summer that I needed this corse, even though it's not a requirement for my ADN program. After emailing her a few times, she finally took a look at my transcript and realized I didn't need the corse
- I didn't withdraw I was actually dropped due to one assignment I did not know about to my perspective I was told to just watch a video and not watch a video and do an assignment .
- I was dropped because my assignments didn't wanna show up and I couldn't join the day I had to join.
- My assignments didn't show up and it made me do other things that weren't pertaining to the course.
- I was added to the course by the teacher and I'm taking the course and we are in our fifth week
- I guess I wasn't meeting the requirements but I know i tried my best the professor dropped me before I could even try to catch up
- I WAS WAITING FOR IM IMMAGRATION DOC WHICH ARRIVE LATE AFTER CLASS WAS STARTED
- I will take music 113 next semester, I withdrew because I'm taking Statistics and Physical Education and I wanted to be able to focus on those two classes and pass so I wouldn't have to drop or withdraw my math class that is a requirement to graduate
- The course was cancelled and I'm now in another of the same course which started 3/11/24
- I started working and the times the class was i wasn't gonna be able to attend
- My counselor in calworks removed it from plan because I needed a similar course not this one.
- class was canceled
- I have a time conflict and so I plan to take the course next term.
- ESI 6 was cancelled because due to it's low enrollment.
- I withdrew from 4 courses because I am currently going through a divorce proceeding that is taking a toll of my physical and mental health, and was no longer able to proceed with my courses and Compton college.
- i was not able to access the class
- The class that I we dropped from I still don't understand why I was dropped from this class because it never popped up in my canvas and I was still trying to figure this out. Tried to tell the professor but never got a response
- I plan to take another course on humanity
- had to rearrange my class schedule the counselor gave me too many science classes at once.
- Life happened to prevent me from coming
- I do not recall being dropped for ENGL 101 during this term but I've previously been dropped or withdrew from other classes due to homelessness and not having transportation or the resources to complete any course I was dropped or withdrew from.
- I didn't feel comfortable with the instructor his teaching style does align with the way I learn
- I feel like It was too much work given in a short period of time. My personal opinion
- I never withdrew/dropped from Med 101 i signed up & was put in the waitlist. I waited & was not granted access then i emailed the prof asking to be added & never got a response back so i saw the opportunity to take it on 4/24 & signed up again.
- I lost my job and had to drop it so I can be flexible for a job with more hrs.
- I got equivalent class in a few weeks
- Lost my job and taking care of both of my parents.
- The reason I was withdrawn was because I never responded back to Ms. X but I did I sent her a reply back on canvas saying that I will get my work done. But I would still like to take this class I just missed 3 or 4 works but I can get them done.

- I was accepted to a school where I did not need this course. I was enrolled in this course as a prerequisite for a different school that I decided not to attend.
- I did not withdraw from this class. I forgot that it was starting on March 13, 2024. It completely slipped my mind. I've been going through some mental health issues. My depression makes me forget some important things. I'm terribly sorry.
- the classes i was taking was too much work
- I had to become a caregiver for a family member
- had family emergency and not enough money to buy text book
- Professor was very unorganized and overwhelmed me with too many emails. I felt very confused and lost in this course. I had to withdrawal twice and finally retake it with a different professor.
- It was my fault I was focused on my computer science class. Ever since covid 19 happened and everything was online I was not so motivated to work as I was face to face classes. This well be the last time I would be more prepared and pass that class.
- The class had been in session for a week before I realized classes began. Despite this, I got caught up with the classwork and thought everything was ok. I was surprised to find out the instructor dropped me.
- "I am currently enrolled in: Spring 2024 Personal and Community Health Issues (CH-101-798)"
- Due to personal issues and instructor with confusing teaching method I had to withdraw.
- "I was recently arrested january 5th 2024 i was released april 3rd now im trying to get back into school "
- I enrolled and it was a conflict with my other class schedule. I enrolled for this summer session.
- Meeting time was conflicting with work schedule so I will plan for this course next semester
- I enrolled into a math 150 class online
- I don't recall withdrew COMS 100 and if I did it may been because it was full class already.
- I want to start slow
- Class was added for extra units that I need it to graduate but decided to take a PE class instead.
- Hello, I was intimidated to start this class during this semester. I want to research more about biotech and see if this the right fit for me.
- they dropped me in I attended in I have a learning disability going on
- Have not received any financial aid, currently unemployed and could not afford online text book
- I became a care giver for my grandson. So to free up time for me I dropped the speech class. I was able to attend my Spanish, without any issues.
- I just wasn't in the right mindset to take that class and I really didn't have the confidence to record any videos for the class
- I'm taking precalculus and I have a part time job. My part time job is in the afternoon and I have to use public transportation to get there. It takes me an hour and a half to get there. I get home at 5pm. And calculus is a stressing course. PTSD
- I did not need that class and chose to take one I needed.
- I was sent a sap appeal so I was stressed how I was going to afford my classes during spring. But I managed to get it resolved but I was way too behind if I was register back into classes.
- I'm going to take this class another semester I was not prepared to succeed this spring semester for Anatomy I need to prepare more to be ready
- I emailed my teacher trying to better understand where I get the book from, due to me being new to Compton and it took her 2 weeks to respond. By the time she responded, it was already too late
- Was arrested and had other issues that prevented me from going back to class
- During my enrollment I had three deaths in my family and the class that i was enrolled in was to fast past for me. It was to much to handle so in talking with a counselor she suggested to drop the class with an W. Moving forward registering in estu 101
- This course was not necessary for my academic goal and was dropped before the start of the semester. Also, I

am taking challenging courses and working two jobs so I wanted to lighten my academic load to ensure my success in those courses

- There wasn't room in the course
- I was on the waiting list for the class but the professor never responded back to me so I ended up dropping the class
- I was on the waiting list for this course, never received authorization number to get into the course.
- I am experiencing financial challenges that are impacting my ability to further my studies
- I dropped ENGL 103 the system was blotchy and didn't let me register unless I dropped it to reregister.
- I am still enrolled in Engl 101 but on a different schedule to accommodate my job schedule.
- n/a
- I dropped from Math 130 because I'm experiencing a homeless situation while pregnant and was unprepared to continue with the class due to not finding housing in time.
- I am unable to attend the course at this time due to financial reasons.
- I enrolled in the wrong course. I am currently enrolled in Spanish 102
- I don't like taking online classes, they're too difficult for me.
- It was conveyed to me after getting to the classroom, that there wouldn't be class due to lack of registration.
- I never needed this course to begin with
- I withdrew from PSYC 115 to take Statistics 227 and Physical Education to pass those two classes first, then I will take PSYC115 again.
- The online course was difficult for me at a fast pace, and I didn't have the tools I needed to succeed. I was failing the class, I decided to take it again in a classroom setting this spring.
- My calworks advisor removed it from my plan
- I thought it was a regular session length course. It turned out that the course is for only 8 weeks.
- I was never a math student in all the years I was in school. However, the math I was taught in school was nowhere near this type of math where we have to solve problems to figure out formulas. Not my type of math I will take it again if I have to
- I did not feel prepared for this course.
- I was accepted to a school where I did not need this course. I was enrolled in this course as a prerequisite for a different school that I decided not to attend.
- I never withdrew from this class. I withdrew from the speech class
- Didn't need to take it
- I didn't have the funds to get the textbook and I didn't receive my financial aid and still haven't been sent out and I was awarded for financial aid but still haven't received any yet and the professor said that I needed access to the textbook so
- I am experiencing financial challenges that are impacting my ability to concentrate on my studies.
- I dropped this class in the allotted time frame to drop to reenroll in the next semester.
- I withdraw this class because it's too much for a statistics class it looks like it's an English class with a lot of readings to do and less explanation from the teacher. A lot of us felt the same and withdrew the class.
- I dropped from Math 130 because I'm experiencing a homeless situation while pregnant and was unprepared to continue with the class due to not finding housing in time.
- I attended this class at another college because it fit better with my schedule.
- Family issues, and financial issues lost financial aid
- I just changed sections. I am still enrolled in POLI 101
- The professor dropped me
- I was on the waiting list for this course, never received authorization number to get into the course.
- I am experiencing financial challenges that are impacting my ability to concentrate on my studies.
- I did not withdraw Medt 101. I am still waiting for the class to start

- Due to financial reasons I am unable to attend this class.
- I FEEL LIK I DON'T HAVE ENOUGH TIME FOR 5 CLASSES THIS SEMESTER.
- The hours coincided with another class..
- Calworks advisor changed my classes
- I emailed my professor but she never responded back to me and I got dropped from the class without any explanation
- It was the wrong math class..
- Financial hardship, and family issues